



|  |
|--|
| <p><b>5. DECLARATION OF BENEFICIAL OWNER(S)</b></p> <p>Beneficial Owner(s) refers to the natural person(s) who ultimately owns more than 25% effective shareholdings (directly or indirectly) in the company; or if none, the natural person(s) who ultimately / effectively control(s) the company or the natural person having executive authority on the company (company director / partner, CEO or equivalent), regardless of shareholding.</p> <p><input type="checkbox"/> I/We declare that there <u>is/are no other beneficial owners</u> who is not identified in the ACRA's Business Profile Information/Certificate of Incumbency.</p> <p>If there <u>is/are beneficial owners</u> who is not identified in the ACRA's Business Profile Information/Certificate of Incumbency, please provide the following details of the Beneficial Owner(s). A copy of the IC will be required.</p> <p>Full Name (as per NRIC/Passport)   NRIC/Passport Number   Date of Birth   Residential Address   Nationality (please list all nationalities)   Role (Ultimate/Effective Control/Executive Authority)</p><br><br><p>I/We undertake to notify NETS of any change regarding the information on the Beneficial Owner(s).</p> |
|--|

| <p><b>6. FOR DIRECTORS AND BENEFICIAL OWNER(S) WHO HOLDS MULTIPLE NATIONALITIES, PLEASE LIST ALL NATIONALITIES IN THE TABLE BELOW. (A copy of the Passport will be required)</b></p> <table border="1"> <thead> <tr> <th>Name</th> <th>Nationality</th> <th>ID Number/Passport Number</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> <td> </td> </tr> </tbody> </table> | Name        | Nationality               | ID Number/Passport Number |  |  |  |  |  |  |
|---|-------------|---------------------------|---------------------------|--|--|--|--|--|--|
| Name  | Nationality | ID Number/Passport Number |                           |  |  |  |  |  |  |
|   |             |                           |                           |  |  |  |  |  |  |
|   |             |                           |                           |  |  |  |  |  |  |

| <p><b>7. DETAILS OF POLITICALLY EXPOSED PERSON(S): If you, or the beneficial owner, are a PEP or related to a PEP, you must disclose this information. (Please complete the table below)</b></p> <table border="1"> <thead> <tr> <th>Name</th> <th>Title of PEP/Relationship to PEP</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> </tbody> </table> | Name                             | Title of PEP/Relationship to PEP |  |  |  |  |
|---|----------------------------------|----------------------------------|--|--|--|--|
| Name  | Title of PEP/Relationship to PEP |                                  |  |  |  |  |
|   |                                  |                                  |  |  |  |  |
|   |                                  |                                  |  |  |  |  |

|  |                   |                |                |                   |
|--|-------------------|----------------|----------------|-------------------|
| <p><b>8. MERCHANT OPERATIONAL SUPPORT CONTACT</b><br/>(Person designated to support operational communications. Example: Settlement enquiries, terminal Issues, service-related follow-up)</p> <p><input type="checkbox"/> Contact same as Billing information under Page 1, Section 3</p> <table border="1"> <tr> <td>Name:</td> <td>Email Address:</td> </tr> <tr> <td>Mobile Number:</td> <td>Alternate Number:</td> </tr> </table> | Name:             | Email Address: | Mobile Number: | Alternate Number: |
| Name:  | Email Address:    |                |                |                   |
| Mobile Number:   | Alternate Number: |                |                |                   |

|   |   |   |
|---|---|---|
| <p><b>9. FOR AUTHORISED SIGNEE</b></p> <table border="1"> <tr> <td> <p>Full Name (as per NRIC/Passport):</p> <p>Date of Birth:</p> <p>NRIC/Passport No.:</p> <p>Date:</p> <p>Residential Address of Signee:</p> <p><input type="checkbox"/> as per NRIC address.</p> <p>Signature: (Authorized signee of the company)</p> </td> <td> <p>Full Name (as per NRIC/Passport):</p> <p>Date of Birth:</p> <p>NRIC/Passport No.:</p> <p>Date:</p> <p>Residential Address of Signee:</p> <p><input type="checkbox"/> as per NRIC address.</p> <p>Signature: (Authorized signee of the company)</p> </td> </tr> </table> | <p>Full Name (as per NRIC/Passport):</p> <p>Date of Birth:</p> <p>NRIC/Passport No.:</p> <p>Date:</p> <p>Residential Address of Signee:</p> <p><input type="checkbox"/> as per NRIC address.</p> <p>Signature: (Authorized signee of the company)</p> | <p>Full Name (as per NRIC/Passport):</p> <p>Date of Birth:</p> <p>NRIC/Passport No.:</p> <p>Date:</p> <p>Residential Address of Signee:</p> <p><input type="checkbox"/> as per NRIC address.</p> <p>Signature: (Authorized signee of the company)</p> |
| <p>Full Name (as per NRIC/Passport):</p> <p>Date of Birth:</p> <p>NRIC/Passport No.:</p> <p>Date:</p> <p>Residential Address of Signee:</p> <p><input type="checkbox"/> as per NRIC address.</p> <p>Signature: (Authorized signee of the company)</p>   | <p>Full Name (as per NRIC/Passport):</p> <p>Date of Birth:</p> <p>NRIC/Passport No.:</p> <p>Date:</p> <p>Residential Address of Signee:</p> <p><input type="checkbox"/> as per NRIC address.</p> <p>Signature: (Authorized signee of the company)</p> |   |

|   |  |              |            |                    |       |  |
|---|--|--------------|------------|--------------------|-------|--|
| <p><b>FOR NON-CORPORATE MERCHANTS WITH JOINT BANK ACCOUNT</b><br/>(Required when no supporting bank document provided)</p> <table border="1"> <tr> <td>Name:</td> <td>Designation:</td> </tr> <tr> <td>Signature:</td> <td>Date &amp; Bank Stamp:</td> </tr> <tr> <td>Date:</td> <td>Without responsibility on the part of the Bank or the signing officer, we confirm that the signature/other particulars agree with that contained in our files.</td> </tr> </table> | Name:  | Designation: | Signature: | Date & Bank Stamp: | Date: | Without responsibility on the part of the Bank or the signing officer, we confirm that the signature/other particulars agree with that contained in our files. |
| Name:   | Designation:   |              |            |                    |       |  |
| Signature:  | Date & Bank Stamp:   |              |            |                    |       |  |
| Date:   | Without responsibility on the part of the Bank or the signing officer, we confirm that the signature/other particulars agree with that contained in our files. |              |            |                    |       |  |



## APPENDIX B: CARPARK APPLICATION

All information is required unless stated.

| 1. CARPARK INFORMATION   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|--|---|--|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| Contact Name:  | Office Number:                                      | Mobile Number:   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Carpark Address:   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Casing Delivery Address (please indicate if different from above):   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Please Select Carpark Type:  | <input type="checkbox"/> FULL EPS (CEPAS COMPLIANT) | <input type="checkbox"/> SEMI EPS  | <input type="checkbox"/> IN-OUT CARPARK   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2. TERMINAL DETAILS  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| No. of CU (EPS) Required:  | SFTP Mailbox: \$ / Month                            |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| No. of UPOS Terminal Required: (4G/LAN-Dynamic/LAN-Static):  | License Fee: \$                                     |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| No. of Top Up Terminal Required: (4G/LAN-Dynamic/LAN-Static):  | Deposit Fee: \$                                     |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Top Up Casing Required: Yes / No   | SI Name:  |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Number of Casing Required:   | Customer Code:                                      |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>Only applicable for LAN Static (UPOS):</b>  |   | <b>Only applicable for LAN Static (Top Up):</b>  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| IP Address:  |   | IP Address:  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Subnet Mask:   |   | Subnet Mask:   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Gateway:   |   | Gateway:   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| DNS Pri:   |   | DNS Pri:   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| DNS Sec:   |   | DNS Sec:   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 3. TRANSFER OWNERSHIP OF EPS   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Existing Merchant:   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Existing EPS MID:  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| EPS TID:   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Target Live Date:  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 4. DIRECT ACQUIRING <small>*For SMP merchant, the rate of 2.99% shall apply upon the non- satisfaction of the SMP Eligibility Criteria in the Marchant T&amp;Cs.</small>   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| AMEX:  | % MDR   | <input type="checkbox"/> RETAIL – 9801195561<br><input type="checkbox"/> TRAVEL – 7390092153<br><input type="checkbox"/> FOOD COURT – 9801195579 | <b>Authorized signatory required (for AMEX, JCB, Mastercard/Visa, Discover/Diners only)</b> |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| JCB:   | % MDR   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Mastercard/Visa:   | % Foreign MDR                                       |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | % MDR   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Discover/Diners:   | % MDR   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <input type="checkbox"/> SMP (F&B) <input type="checkbox"/> SMP (non-F&B) <input type="checkbox"/> non-SMP <input type="checkbox"/> Special Handling <input type="checkbox"/> Insurance  |   | <i>*Required fields only for new SMP merchant</i><br>*Number of Outlet(s):                      Average Ticker Size: \$                          |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 5. OTHER SERVICES  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <input type="checkbox"/> Add Ezlink <small>*Only applicable for Full EPS</small>   |   | <input type="checkbox"/> NETS QR   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 6. TERMINAL RECEIPT HEADING  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Company Name (Max 20 characters):  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <table border="1" style="width:100%; height:20px;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Location (Max 13 characters):  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <table border="1" style="width:100%; height:20px;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>   |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Receipt sub-header (Max 20 characters):  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <table border="1" style="width:100%; height:20px;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 7. RECIPIENTS OF EMAIL NOTIFICATION FOR SETTLEMENT FILE  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1. Email Address:  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 2. Email Address:  |   |  |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Appendix C: eNETS APPLICATION

All information is required unless stated.

- Bank Connect  Master Merchant  
 UAT Account  Production Account



351 Braddell Road #01-03 Singapore 579713  
 Tel: 62741212 • Email: [info@nets.com.sg](mailto:info@nets.com.sg) • Website: [www.nets.com.sg](http://www.nets.com.sg)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| <b>1. MERCHANT PROFILE</b>   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Company URL:<br><input type="checkbox"/> http:// <input type="checkbox"/> https:// <input type="checkbox"/> Browser to Server <input type="checkbox"/> Server to Server  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSIC:  | MCC Code:  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>2. APPLICABLE FOR NON-LOCAL BANKS OR LOCAL USD DENOMINATED BANK ACCOUNTS</b>  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <input type="checkbox"/> Overseas Settlement<br>Country (where bank account is operated):<br>SWIFT Code:<br>Payment Mode: Telegraphic Transfer   | <input type="checkbox"/> Foreign Currency<br>Payment Mode: Account Transfer<br>Currency Type: USD (Local bank with non-SGD currency, only USD is supported)  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>3. ADMIN PORTAL <input type="checkbox"/> Email Address and Mobile Number same as Application Form Section 3, Billing Information</b>  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Email Address:   | Mobile Number:   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>4. <input type="checkbox"/> eNETS CREDIT Note: Non-refundable annual subscription fee of \$_____ will be collected upfront (upon production MID activation)</b>   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Customer Code:   | MDR (OFF-US):  | MDR (ON-US):   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Short name:<br>(18 alphanumeric characters with no spacing)  | <table border="1" style="width: 100%; height: 20px;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Acquirer: <input type="checkbox"/> AMEX <input type="checkbox"/> DBS <input type="checkbox"/> OCBC <input type="checkbox"/> UOB<br><input type="checkbox"/> VISA/MASTERCARD <input type="checkbox"/> AMEX  | <input type="checkbox"/> CVV <input type="checkbox"/> 3D Secure <input type="checkbox"/> Process non-3D txn <input type="checkbox"/> Card-on-file<br>Card-on file fee:       % or \$       per token txn. Fee is processed with manual billing |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Settlement Frequency: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Fortnightly <input type="checkbox"/> Quarterly  | Batch Close Time:  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <input type="checkbox"/> Enable settlement report download (https)   | Effective Date:  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Only applies to Master Merchant<br><input type="checkbox"/> Variable – Txn Fee:       % + SGD       per transaction<br><input type="checkbox"/> Flat – SGD       per transaction<br>Rolling Security Deposit Scheme, percentage to be applied:       %           | Signature (Authorized signee of the company):  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Min Transaction Amount:  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Max Transaction Amount:  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>5. <input type="checkbox"/> DIRECT DEBIT (<input type="checkbox"/> DBS <input type="checkbox"/> OCBC <input type="checkbox"/> UOB)<br/>Note: Non-refundable annual subscription fee of \$_____ will be collected upfront (upon production MID activation)</b> |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Customer Code:   | Short name:<br>(8 alphanumeric characters with no spacing)   | <table border="1" style="width: 100%; height: 20px;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table> |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Settlement Frequency: <input type="checkbox"/> Daily <input type="checkbox"/> Weekly <input type="checkbox"/> Monthly <input type="checkbox"/> Fortnightly <input type="checkbox"/> Quarterly  | Min Transaction Amount – SGD:  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <input type="checkbox"/> Variable – Txn Fee:       % or SGD       per transaction, whichever higher<br><input type="checkbox"/> Flat – SGD       per transaction   | <input type="checkbox"/> Enable settlement report download (https)   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <b>6. <input type="checkbox"/> ONLINE QR</b>   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Customer Code:   | Number of TID(s) required:   | SSIC:  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <input type="checkbox"/> SOAPI QR (API key required)   | <input type="checkbox"/> NPS QR  | <input type="checkbox"/> Enable WeChat   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

### Rolling Security Deposit Scheme

Please automatically withhold the required amount from the remittance due to the Merchant in order to make good the security deposit in accordance with the terms of this Services Application and the Merchant T&Cs. Calculation of Rolling Minimum Security Deposit: the minimum security deposit (as referred to in the Merchant T&Cs) is calculated on a monthly basis by taking the preceding 6 months sales undertaken through eNETS Credit (VISA / MASTERCARD / AMERICAN EXPRESS) and multiplying this by the Percentage to be applied as stated below or as varied from time to time. The Merchant shall forthwith furnish the funds necessary to meet any shortfalls to such minimum security deposit in accordance with the Merchant T&Cs failing which the required amount from the remittance due to the Merchant will be withheld by NETS in order to make good the security deposit.

# NETS Standard Price Guide



351 Braddell Road #01-03 Singapore 579713

Tel: 62741212 • Email: [info@nets.com.sg](mailto:info@nets.com.sg) • Website: [www.nets.com.sg](http://www.nets.com.sg)

| PRODUCT FEES |  |  |   |   |
|--------------|--|--|---|---|
|              | TYPE OF PRODUCT  | SUBSCRIPTION / BASE FEE (BF)               | TRANSACTION FEE (TF)  | REMARKS   |
| Online       | eNETS Credit (Master Merchant) + eNETS Card on file  | -  | 3.4% + \$0.50   | For merchants applying for more than one of these online services, only a single subscription fee applies. For merchants applying for one of these online services and a NETS terminal, only the higher of the monthly subscription fee will apply. |
|              | NETS QR Online   | \$28 (per month)                           | 0.8%  |   |
|              | eNETS IDD (Master Merchant)  | \$336 (per annum)                          | 3.5% or \$1.50 (whichever is higher)  |   |
|              | NETS Click   | \$28 (per month)                           | 1.20%   |   |
|              | eNETS IDD (Bank Connect)   | \$600 (One-time fee)<br>\$800 (Annual Fee) | Refer to Bank   | -   |
|              | eNETS Credit (Bank Connect) + eNETS Card on file   | \$500 (One-time fee)<br>\$500 (Annual Fee) | Refer to Bank + 0.20% or \$0.40 (whichever is higher base on average transaction value) | Includes BC instalment Payment Plan (IPP) Transactions  |
| In-store     | Static QR  | \$0  | 0.25% to 0.8%   | -   |
|              | NETS Soundbox  | \$50 (one-time payment)                    | -   | Sold together with Static QR  |
|              | NETS Terminal (NETS Only)  | \$38 (per month per terminal)              | 0.8%  | Additional \$10 per month for wireless terminal.  |
|              | NETS Terminal (NETS + Credit card Acceptance)  | \$50 (per month per terminal)              | Up to 3.5%  | Additional \$10 per month for wireless terminal.  |
|              | NETS Temporary Terminal (NETS Only)  | \$10 (per day)<br>\$120 (per month)        | 0.8%  | -   |
|              | NETS Temporary Terminal (NETS + Credit Card Acceptance)  | \$10 (per day)<br>\$120 (per month)        | Up to 3.5%  | \$12 Credit Card Riding Fee   |
|              | NETS Terminal Riding Fee   | \$12 (per month per terminal)              | -   | Credit Card acceptance provided by DBS, OCBC and UOB  |
|              | Digital Receipt Management System (DRMS)   | \$6 (per month per terminal)               | -   | -   |
|              | Integrated POS Solution  | \$50 (per month per terminal)              | -   | -   |
|              | SoftPOS (NETS Only)  | \$19.90 (per month)                        | 0.8% to 1.8%  | -   |
|              | SoftPOS (NETS + Credit Card Acceptance)  | \$29.90 (per month)                        | Up to 3.5%  | -   |
| Cross Border | Cross Border EFTPOS Service Acceptance of: BCA, UPI, MyDebit, WeChat Pay, BHIM, RuPay, Alipay+, Malaysia, Indonesia and Thailand Bank apps | -  | Up to 1.8%  | Monthly transaction fee, in respect of transactions concluded in the relevant month.  |
| Self-Service | Self Service Kiosks  | \$38 (per month per terminal)              | 0.8%  | -   |
|              | Vending Machine NETS Terminal (NETS Only)  | \$15                                       | 0.8%  | -   |
|              | Vending Machine NETS Terminal (NETS + Credit card Acceptance)  | \$20                                       | Up to 3.5%  | -   |

### Note:

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- All fees and charges are quoted exclusive of GST (unless otherwise stated in the remarks) and Merchants are required to pay NETS the amount of such GST in respect of all sums payable to NETS hereunder

| SERVICE FEES                                |       |  |
|---|-------|--|
| TYPE OF SERVICE FEE                         | PRICE | REMARKS  |
| Security Deposit for New Terminal Merchants | \$200 | -  |
| Transport per trip                          | \$50  | Charged for the Installation / Activation / Retrieval / Reconfiguration / Relocation / Re-connection of NETS Terminal, or SAM Key Update. For failed deployment, same fee applies. |
| Service charge per NETS Terminal            | \$10  |  |
| Application cancellation fee                | \$30  | -  |
| Telco Charge (Permanent Terminal)           | \$10  | Monthly charge per terminal.   |
| Telco Charge (Temporary Terminal)           | \$30  | One-time charge, per terminal.   |
| Early Termination Charge                    | \$30  | For terminals / SGQR stickers with less than 6 months of usage.  |
| Merchant Portal                             | \$3   | First 2 accounts waived, additional User ID charged \$3 per month.   |
| Loss / Stolen Wired Terminal                | \$300 | -  |
| Loss / Stolen Wireless Terminal             | \$440 | -  |
| Loss / Stolen Pinpad                        | \$100 | -  |
| Loss of power adapter                       | \$50  | -  |
| Loss of transfer cable                      | \$20  | -  |
| Damage of LCD-NETS Top Up Casing (D1/D1+)   | \$90  | -  |
| ETS Self-service Station (D2 Mini)          | \$500 | -  |

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