

Terms & Conditions of NETS x Herbal Pharm Promotion (2 June 2025 – 17 September 2025)

The NETS x Herbal Pharm Promotion (“**Promotion**”) is carried out by Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) and Herbal Pharm Pte Ltd (“**Herbal Pharm**”) and is subject to these terms and conditions (“**Terms**”).

1. The Promotion is open to all existing DBS/POSB, HSBC, OCBC, Maybank, Standard Chartered, UOB (“**Participating Banks**”) and NETS bank cardholders, including the employees of NETS and employees of the Participating Banks (collectively referred to as “**Customers**”).
2. The Promotion period is valid from 2 June 2025 – 17 September 2025, both dates inclusive (“**Promotion Period**”) unless otherwise stated.
3. The Promotion is valid at all Herbal Pharm stores in Singapore which are registered with NETS and/or the Participating Banks and accepts payment through Qualified NETS Card and/or Qualified QR Applications (defined below). Please visit <https://www.nets.com.sg/SG60> for list of participating outlets (“**Participating Outlets**”).
4. NETS may from time to time in its absolute discretion decide on the eligibility of a Participating Outlet or Customer for participation in the Promotion.

Promotion Mechanics:

5. Customers are eligible to get a pack of Roasted Cashew Nuts (Caramel) (“**Gift**”) with a min. of \$150 spent with NETS payment in a single transaction using their Qualified NETS Cards or Qualified QR Applications at the Participating Outlet during the Promotion Period (“**Qualifying Transaction**”):
 - a. “**Qualified NETS Cards**” shall mean DBS-NETS/ POSB-NETS/ HSBC-NETS/ OCBC-NETS/ Maybank-NETS/ Standard Chartered-NETS/ UOB-NETS ATM, debit, credit cards issued by the Participating Banks in Singapore, as well as NETS FlashPay Card, NETS Motoring Card and NETS Prepaid Card; and
 - b. “**Qualified QR Applications**” shall mean the Participating Banks’ QR payments mobile applications (which include NETS App, DBS PayLah!, DBS digibank mobile app, POSB digibank mobile app, UOB TMRW, OCBC app and Maybank2u SG.
6. The Promotion is not valid for online purchases via Herbal Pharm website.
7. The Promotion is not valid in conjunction with other promotions. All promotions are mutually exclusive.
8. The Promotion is strictly non-refundable, non-transferable, and non-assignable.
9. If any Qualifying Transaction is cancelled or reversed during the Promotion Period, the Customer will not be considered to have met the Qualifying Transaction. In this event, the Customer shall reimburse Herbal Pharm with the cost(s) of the Gift, when requested by Herbal Pharm or NETS.
10. Herbal Pharm & NETS reserve the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
11. Herbal Pharm’s & NETS’ decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by Herbal Pharm or NETS in connection

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therewith and/or the results will be entertained. Herbal Pharm & NETS reserve the absolute right to determine an outcome and act as they deem fit in any dispute and/or issues relating thereto.

12. NETS or the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the prizes.
13. Herbal Pharm & NETS reserve the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
14. NETS does not take any responsibility in the case any Customers are not entitled to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and act of God etc.
15. Each of NETS and the Participating Banks is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with Herbal Pharm.
16. Collection of any personal data by Herbal Pharm for this Promotion is strictly for their own business requirements. NETS is not responsible for the collection, use and disclosure of personal data by Herbal Pharm for this Promotion.
17. NETS is not liable for any loss of personal data resulting from any provision of personal data by the individual to Herbal Pharm for the purpose of using their service or products.
18. By participating in this Promotion, customers acknowledge that they have read and understood NETS' Data Protection Policy (as published in NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit <https://www.nets.com.sg/policies/data-protection/> for the full version of NETS' Data Protection Policy.

Updated: 25 July 2025