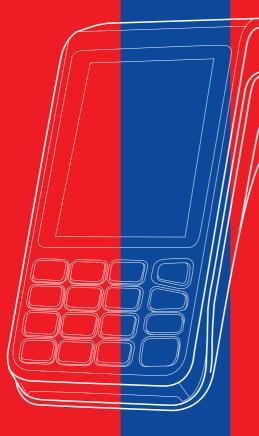
NETS



Quick guide to process transactions on NETS terminal

(Desk/Move 5000)

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Introduction to NETS products

NETS

NETS ATM / Debit card

The next generation NETS ATM / Debit card is contactless-enabled and allow cardholders to make payment with a tap on the terminal.

Below are some examples of debit cards and ATM cards with NETS contactless payment. No PIN is required for transactions up to \$\$200.

Visa Debit Card













Mastercard Debit Card







ATM Card with NETS contactless feature









Look out for NETS))) on your ATM card.

Maybank Debit card will require a PIN for all NETS purchases.

Standard Chartered Debit card currently does not support NETS contactless payment and PIN will be required for all NETS purchases.



Introduction to NETS products

NETS

NETS OR

NETS QR code can be found displayed on NETS terminal, SGQR Label or online. User can scan and pay with NETS QR using DBS PayLah!, OCBC Digital, UOB TMRW and/or other overseas wallets.









NETS Prepaid Card

NETS Prepaid Card is the latest stored value card with contactless function. Cardholders can simply tap to pay at all NETS retails points, as well as for their rides on public buses and trains.



Icons displayed on payment terminal screens will be progressively refreshed.

Logon / NETS settlement

Logon



1. Select to access terminal start - up screen



2. Select

Logon / NETS settlement

Settlement



1. Select



2. Toggle through the screen and select



3. Select





4. Select SETTLEMENT



5. Select the type of settlement required

Logon / NETS settlement

Reprint settlement receipt



1. Select



4. Select

MERCHANT FUNCT.



2. Toggle through the screen and select



5. Toggle through the screen and select Duplicate Settlement



3. Select



NETS ATM / Debit card NETS Prepaid Card

Purchase transaction



\$10.00

回線回

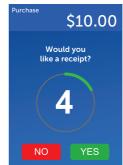
NETS:

Purchase

- 1. Enter purchase amount on the terminal
- 2. Select payment mode



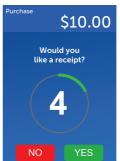
3. To make payment, ask customer to tap card on terminal, or insert card into the terminal slot



Purchase

\$10.00

5. Wait for **APPROVED** notification as confirmation of payment



Approved Amount paid: \$10.00

NETS

6. Select No to skip print duplicate receipt



Tap / Insert NETS card on the reader

Select to pay by

NETS QR

4. If terminal prompts for PIN, ask customer to enter PIN on the terminal and press 👩

Other card payment

(BCA, RuPay)*

Purchase transaction



- Enter purchase amount on the terminal
- 2. Select Other Payment





3. Select Others



4. Select the payment mode



 To make payment, ask customer to tap card/ smartphone on terminal, or insert card into the terminal slot



6. Wait for APPROVED notification as confirmation of payment



7. Select No to skip print duplicate receipt

^{*}These are examples of Overseas Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Overseas Card schemes.

NETS QR

Purchase transaction



- Enter purchase amount on the terminal
- 2. Select payment mode



- \$10.00

 Tap

 Tap / Insert NETS
 card on the reader

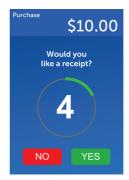
 Select to pay by
 NETS QR

 RETS QR
- 3. Click on "Select to pay by NETS QR"
- 4. Wait for NETS QR code to be displayed on the terminal screen

5. Ask customer to scan NETS QR code



6. Wait for APPROVED notification as confirmation of payment



7. Select No to skip print duplicate receipt



Note: Acceptable mobile banking apps and other overseas wallets may vary for different merchants.

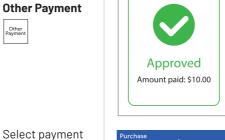
Credit card

(Visa, Mastercard, UnionPay, American Express, JCB, Diners, Discover)*

Purchase transaction



- 1. Enter purchase amount on the terminal
- 2. Select



5. Wait for APPROVED notification as confirmation of payment



3. Select payment scheme



\$10.00 Would you like a receipt? NO

\$10.00

6. Select No. to skip print duplicate receipt



4. To make payment, ask customer to tap card/ smartphone on terminal, or insert card into the terminal slot

> Note: >\$200, customer's signature is required to complete the transaction

^{*}These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes

Credit card

(Visa, Mastercard, UnionPay, American Express, JCB, Diners, Discover)*

Void transaction



Select



Payment Application

NETS Solitions

NETS Solitions

NETS Cause Care

BECA RuPays

Care

2. Select





3. Select

CREDIT



4. Select

VOID



5. Enter Password and press



6. Enter Invoice number and press



7. Press to void transaction



8. Wait for APPROVED screen to confirm void transaction

Credit card settlement / report

Settlement



1. Select



2. Select





3. Select

Credit card settlement / report

Detail/Summary report



1. Select



2. Select



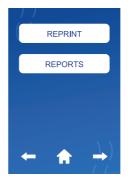
CREDIT

INSTALLMENT

SETTLEMENT

ADMIN

3. Select



4. Select



5. Select

DETAIL REPORT

Or

SUMMARY REPORT

Credit card settlement / report

Reprint last settlement or receipt



1. Select



2. Select



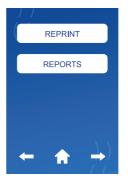
CREDIT

INSTALLMENT

SETTLEMENT

ADMIN

3. Select



4. Select



5. Select

LAST RECEIPT

OR

LAST SETTLE

OR

ANY RECEIPT

Video guide on accepting payments



Video guide on troubleshooting



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NETS Customer Service

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