NETS

Quick guide to processing transactions on NETS terminals
(VEGA3000 for retail)

nets.com.sg

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Introduction
to NETS products

NETS

NETS ATM Cards

NETS bank cards are equipped with a chip to accept PIN-based payment.

Cardholders can enjoy the ease and security of paying with their PIN access at over 100,000 acceptance points in Singapore including major retailers, food courts, hawker centres, convenience stores and supermarkets.

Payments are subjected to daily withdrawal limit set by cardholders for their bank account.

NETS Contactless ATM Cards

The next generation NETS bank cards are equipped with a contactless chip that allows cardholders to make payment with a tap on the terminal.

No PIN is required for purchases up to S$200.

Look out for
**NETS contactless
icon on the card**

NETS QR

Users of banking payment apps can make payments by scanning a static SG QR or any static/dynamic/online QR codes that are generated by NETS and displayed at merchant stores/channels and even at hawker centres.
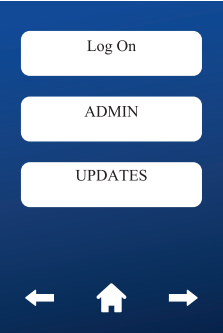
NETS FlashPay

NETS FlashPay is a stored value card with contactless function. Cardholders can make payments for their transportation, retail, F&B and motoring needs.
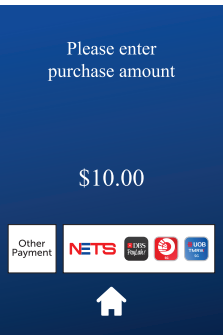
Look out for
**NETS FlashPay
icon on the card**

Logon/NETS Settlement

Logon

Log On ADMIN UPDATES ← 🏠 →	1. Select [Log On] on terminal start-up screen

Settlement

Please enter purchase amount

$10.00

Other Payment · NETS · DBS PayLah! · · UOB TMRW

🏠

1. Select [🏠]

Payment Application

NETS · NETS FlashPay
BCA · RuPay
UPOS · Admin

← 🏠 →

2. Select [Admin]

Admin

NETS · ⚙ Setting

← 🏠 →

3. Select [NETS]

Admin

LOGON
SETTLEMENT
TERMINAL TOTAL
DUPLICATE RECEIPT

← 🏠 →

4. Select [SETTLEMENT]

SETTLEMENT

SETTLEMENT NETS
SETTLEMENT NPX
SETTLEMENT ALL

← 🏠 →
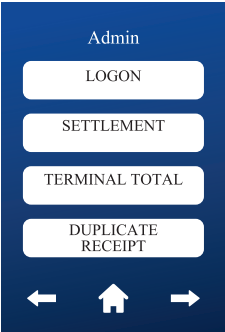
5. Select the type of settlement required

Logon/NETS Settlement

1. Select

Please enter
purchase amount

$10.00

4. Select

Admin

LOGON

SETTLEMENT

TERMINAL TOTAL

DUPLICATE
RECEIPT

2. Select

Payment Application

UPOS   Admin

5. Select

DUPLICATE SETTLE
RECEIPT

Admin

PRINT CURRENT
BATCH

DUPLICATE SETTLE
RECEIPT

NETS REVERSAL

CUP REVERSAL

3. Select

Admin

Setting
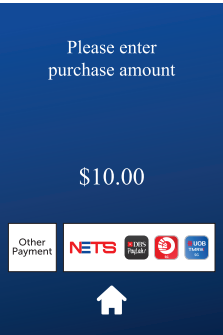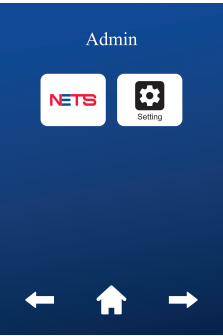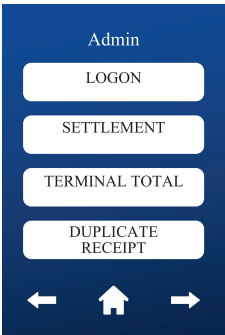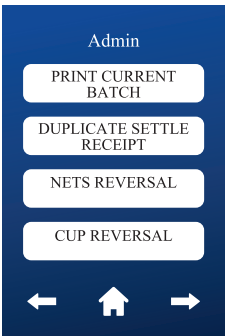
NETS ATM Card /
NETS Contactless ATM Cards /
NETS FlashPay

Please enter
purchase amount
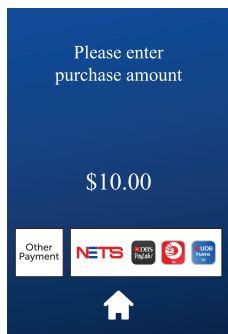
$10.00

Other
Payment

1. Enter **purchase amount** on the terminal
2. Select **payment mode**

Purchase

$10.00

Tap

Tap / Insert NETS
card on the reader

Select to pay by
NETS QR

3. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot
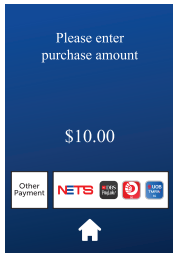
Purchase

$10.00

Please enter PIN

****

Confirm

4. If terminal prompts for PIN, ask customer to **enter PIN** on the terminal and press

Approved
Amount paid: $10.00

NETS

5. Wait for APPROVED notification as confirmation of payment

Would you
like a receipt?

2

No

6. Select No to skip print duplicate receipt

4
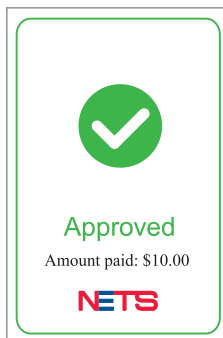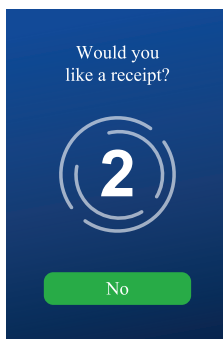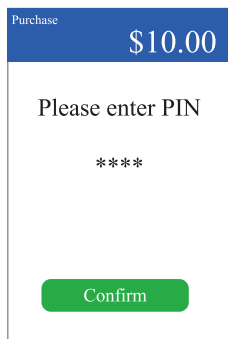
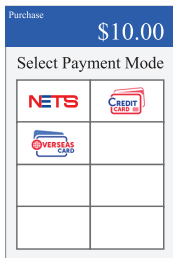# Overseas Cards
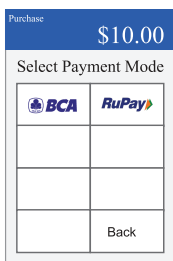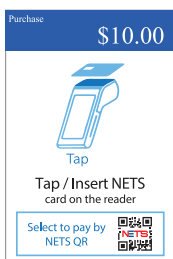## (BCA, RuPay)*

1. Enter **purchase amount** on the terminal
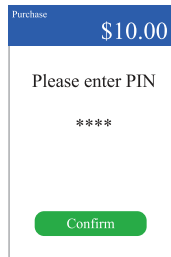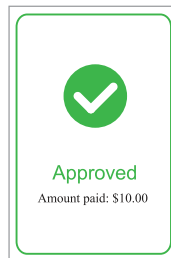2. Select **Other payment**

3. Select payment scheme

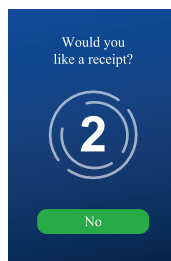4. Select **overseas card scheme**

5. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot

6. If terminal prompts for PIN, ask customer to **enter PIN** on the terminal and press

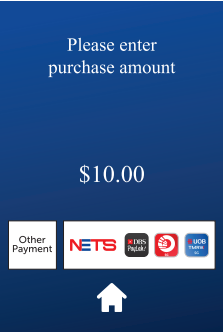7. Wait for APPROVED notification as confirmation of payment
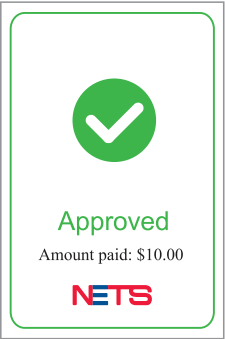
8. Select No to skip print duplicate receipt

*These are examples of Overseas Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Overseas Card schemes.
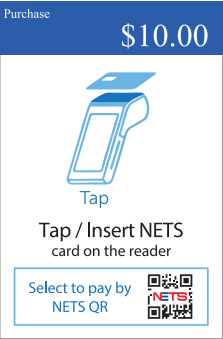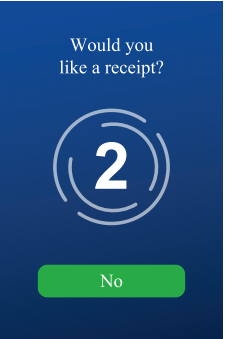
NETS QR

Please enter
purchase amount

$10.00

Other Payment | NETS | DBS PayLah! | UOB TMRW

1. Enter **purchase amount** on the terminal
2. Select **payment mode**

NETS | DBS PayLah! | UOB TMRW

Purchase

$10.00

Tap

Tap / Insert NETS
card on the reader

Select to pay by
NETS QR

3. Click on "Select to pay by NETS QR"
4. Wait for NETS QR code to be displayed on the terminal screen

---

Purchase

$10.00

Scan NETS QR

5. Ask customer to scan NETS QR code

Approved

Amount paid: $10.00

NETS

6. Wait for APPROVED notification as confirmation of payment

Would you
like a receipt?

2

No

7. Select No to skip print duplicate receipt

Overseas Wallet
(Example: WeChat Pay)*

Please enter
purchase amount
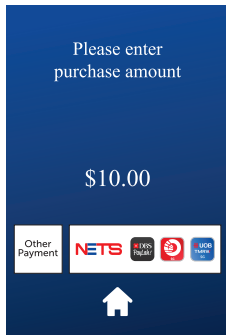
$10.00

Other Payment | NETS | DBS PayLah! | | UOB TMRW

1. Enter **purchase amount** on the terminal
2. Select **payment mode**

NETS | DBS PayLah! | | UOB TMRW

Purchase $10.00

Tap

Tap / Insert NETS
card on the reader

Select to pay by
NETS QR

3. Click on "Select to pay by NETS QR"
4. Wait for NETS QR code to be displayed on the terminal screen

---

Purchase $10.00

Scan NETS QR

5. Ask customer to scan NETS QR code

Approved
Amount paid: $10.00

6. Wait for APPROVED notification as confirmation of payment

Would you
like a receipt?

2

No

7. Select No to skip print duplicate receipt
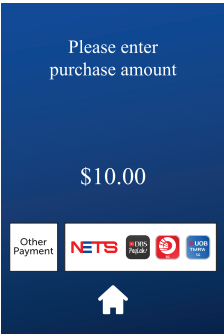
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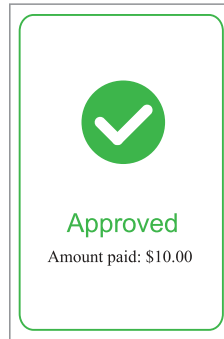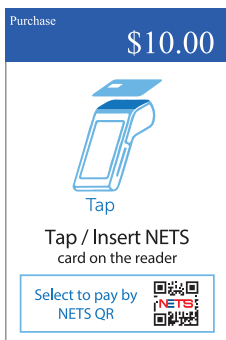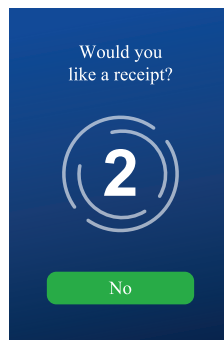
*This is an example of an Overseas Wallet scheme. Highlighted scheme is non-exhaustive. Only applicable to merchants accepting Overseas Wallet scheme.
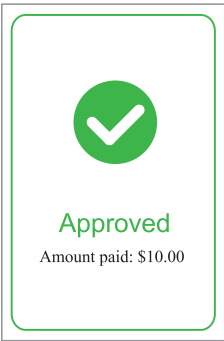
Credit Cards
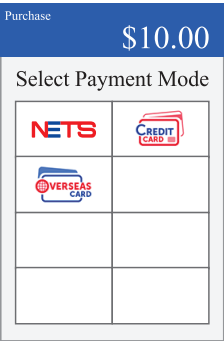## (Visa, Mastercard, UnionPay, American Express, JCB)*
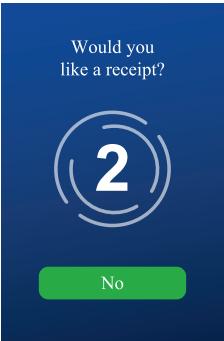
Purchase transaction

Please enter
purchase amount

$10.00

Other Payment | NETS | DBS PayLah! | UOB TMRW

1. Enter **purchase amount** on the terminal
2. Select **Other Payment**

   Other Payment

Purchase

$10.00

Select Payment Mode

NETS | CREDIT CARD

OVERSEAS CARD

3. Select payment scheme

   CREDIT CARD

Purchase

$10.00

Tap

Tap / Insert card
on the reader

4. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot
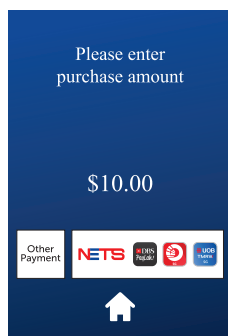

Approved
Amount paid: $10.00

5. Wait for APPROVED notification as confirmation of payment

Would you
like a receipt?

2

No

6. Select **No** to skip print duplicate receipt

---

*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes
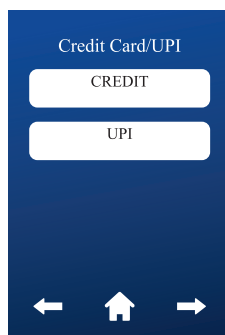
Credit Cards
(Visa, Mastercard, UnionPay, American Express, JCB)*

1. Select

Please enter
purchase amount

$10.00

Other Payment | NETS | DBS PayLah! | UOB TMRW

2. Select UPOS

Payment Application

NETS | NETS FlashPay
BCA | RuPay
UPOS | Admin

3. Press #

SALE

AMT: SGD   10.00
Press #: More

4. Select CREDIT

Credit Card/UPI

CREDIT

UPI

5. Select CREDIT

Credit Menu

CREDIT

INSTALLMENT

SETTLEMENT

Clear Reversal

6. Select Void

CREDIT

Credit Sale

Void

Offline

Refund

*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes

Credit Cards
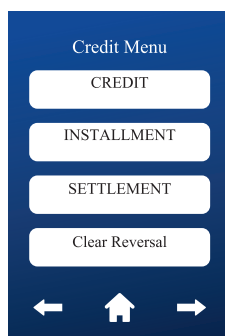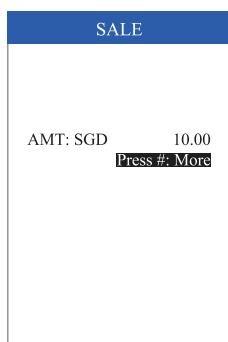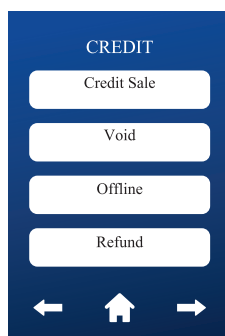## (Visa, Mastercard, UnionPay, American Express, JCB)*

VOID
PASSWORD:
****

7. Enter password and press ⚪

VOID
TRC NUM:
000116

8. Enter **TRC NUM** and press ⚪

✓
Approved
Amount paid: $10.00

9. Wait for APPROVED notification for confirmation of void transaction

Would you like a receipt?

2

No

10. Select [No] to skip print duplicate receipt

*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes

Credit Card Settlement/Report

Settlement

1. Select [home icon]

Please enter
purchase amount

$10.00

Other Payment | NETS | DBS PayLah! | UOB TMRW

2. Select [UPOS card icon]

Payment Application

NETS | NETS FlashPay
BCA | RuPay
UPOS | Admin

3. Press [#]

SALE

AMT: SGD   10.00
Press #: More

4. Select CREDIT

Credit Card/UPI

CREDIT

UPI

5. Select SETTLEMENT

Credit Menu

CREDIT

INSTALLMENT

SETTLEMENT

Clear Reversal

Credit Card Settlement/Report

1. Select [home icon]

Please enter
purchase amount

$10.00

Other Payment | NETS | NETS | [logo] | UOB

2. Select [UPOS]

Payment Application

NETS | NETS FlashPay
BCA | RuPay
UPOS | Admin

3. Press [#]

SALE

AMT: SGD   10.00
Press #: More

4. Select
CREDIT

Credit Card/UPI

CREDIT

UPI

5. Select [arrow]

Credit Menu

CREDIT

INSTALLMENT

SETTLEMENT

Clear Reversal

6. Select
ADMIN

Credit Menu

ADMIN

7. Select
Reports

ADMIN

SETUP

Reprint

Reports

8. Select
SUMMARY REPORT
or
DETAIL REPORT

REPORT

SUMMARY REPORT

DETAIL REPORT

Credit Card Settlement/Report

Please enter
purchase amount

$10.00

1. Select

Credit Menu
CREDIT
INSTALLMENT
SETTLEMENT
Clear Reversal

5. Select

Payment Application

2. Select

UPOS

Credit Menu
ADMIN

6. Select
ADMIN

SALE

AMT: SGD   10.00
Press #: More

3. Press #

ADMIN
SETUP
Reprint
Reports
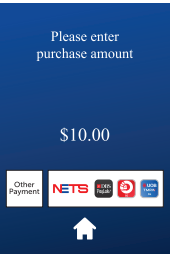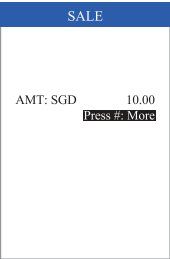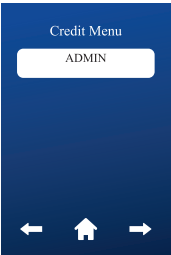
7. Select
Reprint

Credit Card/UPI
CREDIT
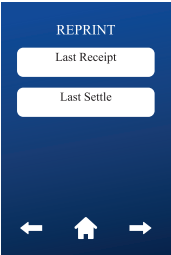UPI

4. Select
CREDIT

REPRINT
Last Receipt
Last Settle
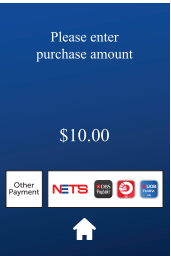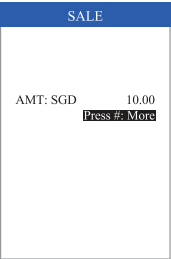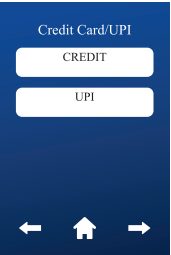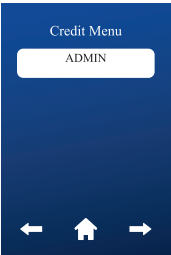
8. Select
Last Receipt
or
Last Settle

Network for Electronic Transfers (Singapore) Pte Ltd
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24-Hour NETS Sales & Customer Service
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