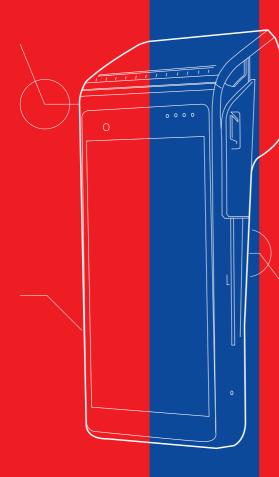
## **NETS**



Quick guide to process transactions on NETS terminal (Android Terminal)

### **Table of contents**

| Introduction to NETS products             | 1  |
|---|----|
| Logon / NETS settlement                   | 3  |
| NETS ATM / Debit card / NETS Prepaid Card | 4  |
| Other card payment                        | 5  |
| NETS QR                                   | 6  |
| Credit card                               | 7  |
| Credit card settlement / report           | 10 |
| Wi-Fi setup                               | 12 |



# Introduction to NETS products

### **NETS**

#### **NETS ATM / Debit card**

The next generation NETS ATM / Debit card is contactless-enabled and allow cardholders to make payment with a tap on the terminal.

Below are some examples of debit cards and ATM cards with NETS contactless payment. No PIN is required for purchases up to \$\$200.

#### Visa Debit Card













#### Mastercard Debit Card







#### ATM Card with NETS contactless feature









Look out for NETS))) on your ATM card.

Maybank Debit card will require a PIN for all NETS purchases.

Standard Chartered Debit card currently does not support NETS contactless payment and PIN will be required for all NETS purchases.



# Introduction to NETS products

### **NETS**

#### **NETS OR**

NETS QR code can be found displayed on NETS terminal, SGQR Label or online. User can scan and pay with NETS QR using DBS PayLah!, OCBC Digital, UOB TMRW and/or other overseas wallets.









### **NETS Prepaid Card**

NETS Prepaid Card is the latest stored value card with contactless function. Cardholders can simply tap to pay at all NETS retails points, as well as for their rides on public buses and trains.



Icons displayed on payment terminal screens will be progressively refreshed.

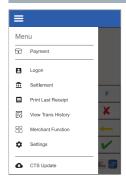
### Logon / NETS settlement

### Logon



1. Select Please Logon

#### Settlement

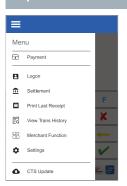


- Select Menu Icon
  (Located top left corner)
- 2. Select Settlement



Select the type of settlement required

### Reprint settlement receipt



- Select Menu Icon
  (Located top left corner)
- 2. Select **Merchant** Function



 Scroll and press Print Last Settlement

### **NETS ATM / Debit card NETS Prepaid Card**

#### **Purchase transaction**



- 1. Enter purchase amount on the terminal
- 2. Select payment mode

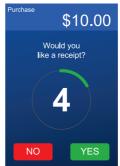


- Purchase \$10.00 Tap / Insert NETS card on the reader 回線回 Select to pay by NETS: NETS QR
- 3. To make payment, ask customer to tap card on terminal, or insert card into the terminal slot

\$10.00 Please Enter PIN \*\*\*\* 9 8 7 CLEAR 3 1 4



5. Wait for **APPROVED** notification as confirmation of payment



6. Select NO to skip print duplicate receipt



4. If terminal prompts for PIN, ask customer to enter PIN on the terminal and press ok

### Other card payment

(BCA, RuPay)\*

#### **Purchase transaction**



- Enter purchase amount on the terminal
- 2. Select Other Payment





3. Select Others



4. Select the payment mode



 To make payment, ask customer to tap card/ smartphone on terminal, or insert card into the terminal slot



6. Wait for APPROVED notification as confirmation of payment



7. Select No to skip print duplicate receipt

<sup>\*</sup>These are examples of Overseas Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

### **NETS QR**

#### **Purchase transaction**



- Enter purchase amount on the terminal
- 2. Select payment mode





6. Wait for APPROVED notification as confirmation of payment



- 3. Click on "Select to pay by NETS QR"
- 4. Wait for NETS QR code to be displayed on the terminal screen



7. Select No to skip print duplicate receipt



5. Ask customer to scan NETS QR code

Note: Acceptable mobile banking apps and other overseas wallets may vary for different merchants.

### **Credit card**

(Visa, Mastercard, UnionPay, American Express, JCB, Diners, Discover)\*

#### **Purchase transaction**



- Enter purchase amount on the terminal
- 2. Select Other Payment



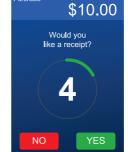


5. Wait for APPROVED notification as confirmation of payment



3. Select payment scheme





Purchase

6. Select No to skip print duplicate receipt



 To make payment, ask customer to tap card/ smartphone on terminal, or insert card into the terminal slot

> Note: >\$200, customer's signature is required to complete the transaction

<sup>\*</sup>These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

### **Credit card**

(Visa, Mastercard, UnionPay, American Express, JCB, Diners, Discover)\*

### **Void transaction**



- Select Menu Icon (Located top left corner)
- 2. Select Payment



6. **Enter Password** and press ok



3. Select





7. Enter Invoice number and press ok



4. Select



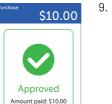


8. Press VOID to void amount



5. Select



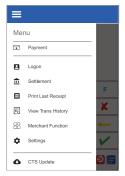


9. Wait for APPROVED screen to confirm void transaction

<sup>\*</sup>These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

### **Credit card settlement/ report**

#### Settlement



- Select Menu Icon
  (Located top left corner)
- 2. Select Payment



5. Wait for APPROVED notification



3. Select



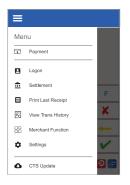


4. Select

Settlement

### **Credit card settlement/ report**

### **Detail/Summary report**



- 1. Select Menu Icon (Located top left corner)
- 2. Select Payment



5. Select



3. Select





6. Select Detail Report

> or Summary Report

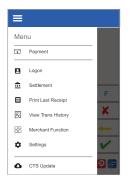


4. Select



### **Credit card settlement/ report**

### Reprint last settlement or receipt



- Select Menu Icon
  (Located top left corner)
- 2. Select Payment



5. Select



3. Select





6. Select

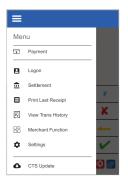




4. Select

### Wi-Fi setup

### **Connect to Wi-Fi**



- Select Menu Icon
  (Located top left corner)
- 2. Select Merchant Function



5. Select prefered SSID (Wireless network's name)

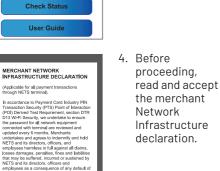


employees as a consequence of any default of the obligations of the merchant under this application.

CANCEL OK

☐ I Agree

3. Select WIFI Config





6. Enter the password/ security key if this is required by the network



 Wi-Fi is successful connect, when the wireless network icon appear on the top right of the terminal screen, Video guide on accepting payments



Video guide on troubleshooting



**Network for Electronic Transfers** (Singapore) Pte Ltd 351 Braddell Road #01-03 Singapore 579713

**NETS Customer Service** 

Hotline: (65) 6274 1212 | email: info@nets.com.sg