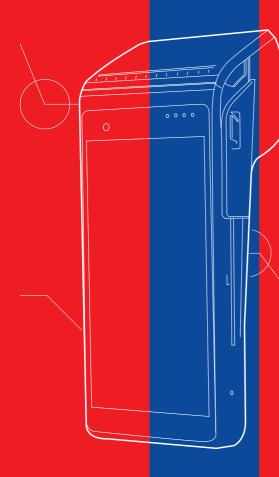
# **NETS**



Quick guide to process transactions on NETS terminal (Android Terminal)

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# Introduction to NETS products

### **NETS**

#### **NETS Bank Cards**

The next generation NETS Bank Cards are contactless-enabled and allow cardholders to make payment with a tap on the terminal.

Below are some examples of debit cards and ATM cards with NETS contactless payment. No PIN is required for transactions below \$100.

#### Visa Debit Card













#### Mastercard Debit Card





#### ATM Card with NETS contactless feature









Look out for NETS ))) on your ATM card.

1



# Introduction to NETS products

### **NETS**

### **NETS OR**

NETS QR code can be found displayed on NETS terminal, SGQR Label or online. User can scan and pay with NETS QR using DBS PayLah!, OCBC Digital, UOB TMRW and/or other overseas wallets.









### **NETS Prepaid Card**

NETS Prepaid Card is the latest stored value card with contactless function. Cardholders can simply tap to pay at all NETS retails points, as well as for their rides on public buses and trains.



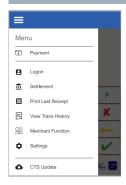
## **Logon/NETS Settlement**

### Logon



1. Select Please Logon

#### Settlement



- Select Menu Icon
   (Located top left corner)
- 2. Select Settlement



Select the type of settlement required

#### Reprint settlement receipt



- Select Menu Icon
   (Located top left corner)
- 2. Select **Merchant** Function



3. Scroll and press Print Last Settlement

# NETS Bank Cards / NETS Prepaid Card

### **Purchase transaction**



- Enter purchase amount on the terminal
- 2. Select payment mode



Tap / Insert NETS card on the reader

Select to pay by NETS QR

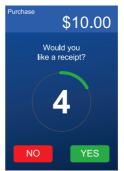
 To make payment, ask customer to tap card/ smartphone on terminal, or insert card into the terminal slot



4. If terminal prompts for PIN, ask customer to enter PIN on the terminal and press OK



5. Wait for APPROVED notification as confirmation of payment



6. Select Noto to skip print duplicate receipt

## **Other Card Payments**

(MyDebit, BCA, RuPay)\*

### **Purchase transaction**



- Enter purchase amount on the terminal
- 2. Select Other Payment





3. Select Others



4. Select the payment mode



 To make payment, ask customer to tap card/ smartphone on terminal, or insert card into the terminal slot



6. Wait for APPROVED notification as confirmation of payment



7. Select No to skip print duplicate receipt

Contactless payment only available on MyDebit Card.

<sup>\*</sup>These are examples of Overseas Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

### **NETS QR**

#### **Purchase transaction**



- Enter purchase amount on the terminal
- 2. Select payment mode

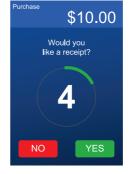




6. Wait for APPROVED notification as confirmation of payment



- 3. Click on "Select to pay by NETS QR"
- 4. Wait for NETS QR code to be displayed on the terminal screen



7. Select No to skip print duplicate receipt



5. Ask customer to scan NETS QR code

 $Note: Acceptable\ mobile\ banking\ apps\ and\ other\ overseas\ wallets\ may\ vary\ for\ different\ merchants.$ 

### **Credit Cards**

(Visa, Mastercard, UnionPay, American Express, JCB)\*

### **Purchase transaction**



- Enter purchase amount on the terminal
- 2. Select Other Payment





5. Wait for APPROVED notification as confirmation of payment



3. Select payment scheme



\$10.00

Would you like a receipt?

Purchase

6. Select No to skip print duplicate receipt



 To make payment, ask customer to tap card/ smartphone on terminal, or insert card into the terminal slot

> Note: >\$200, customer's signature is required to complete the transaction

<sup>\*</sup>These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

### **Credit Cards**

### (Visa, Mastercard, UnionPay, American Express, JCB)\*

### **Void transaction**



- Select Menu Icon (Located top left corner)
- 2. Select Payment



6. **Enter Password** and press ok



3. Select





7. Enter Invoice number and press OK



4. Select





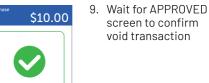
Approved
Amount paid: \$10.00

8. Press VOID to void amount



5. Select





<sup>\*</sup>These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

# **Credit Card Settlement/Report**

#### Settlement



- Select Menu Icon
   (Located top left corner)
- 2. Select Payment



5. Wait for APPROVED notification



3. Select



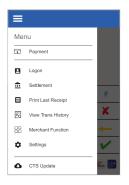


4. Select

Settlement

# **Credit Card Settlement/Report**

### **Detail/Summary report**



- Select Menu Icon
   (Located top left corner)
- 2. Select Payment



5. Select



3. Select





6. Select

Or Summary Report

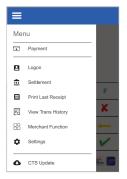


4. Select

Admin

# **Credit Card Settlement/Report**

### Reprint last settlement or receipt



- Select Menu Icon
   (Located top left corner)
- 2. Select Payment



5. Select



3. Select





6. Select





4. Select

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**NETS Customer Service** 

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