

Terms & Conditions of NETS x Singtel hi!App Promotion (15 October 2022 – 31 March 2023)

The NETS x Singtel hi!App Promotion (“**Promotion**”) is carried out by Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) in conjunction with Singapore Telecommunications Limited (“**Singtel**”) and is subject to these terms and conditions (“**Terms**”).

1. The Promotion is valid for all Singtel hi!App (“**App**”) users who tops up his or her Singtel prepaid card with **Qualified NETS Bank Cards** (defined below) using the App, including employees of NETS, Participating Banks and Singtel (“**App Users**”).
2. The Promotion is valid from 15 October – 31 March 2023, both dates inclusive (“**Promotion Period**”) unless otherwise stated.

Promotion Mechanics:

3. App Users are eligible to receive free 10GB data (“**Free Data**”) for their first Singtel prepaid card top-up using Qualified Bank Cards on the App (“**Qualifying Transaction**”).
4. For the purposes of this Promotion:

“**Qualified NETS Bank Cards**” shall mean NETS ATM, Debit Cards or NETS-enabled Credit Cards issued by DBS/POSB and OCBC, or NETS ATM or Debit cards issued by UOB in Singapore.

“**Participating Banks**” shall mean DBS/POSB, OCBC and UOB in Singapore.
5. To receive the Free Data, App Users will need to add any Qualified NETS Bank Card(s) to the App and thereafter pay in-app using the Qualified NETS Bank Card(s). Each App User is limited to receive 1 x Free Data during the Promotion Period (regardless of the number of Singtel prepaid card topped up per App User).
6. The Free Data is valid for 28 days and will be credited to the App User’s Singtel prepaid card by Singtel within three (3) working days from the date of top-up after the successful Qualifying Transaction. For the avoidance of doubt, the Free Data will be credited to the App User’s Singtel prepaid card topped up using the Qualifying Transaction.
7. The Promotion is not valid in conjunction with other promotions. All promotions are mutually exclusive.
8. The Promotion is strictly non-refundable, non-transferable, and non-assignable.
9. If any Qualifying Transaction is cancelled or reversed during the Promotion Period, the App User shall be disqualified from the Promotion. In this event, the App User shall reimburse Singtel for all retail costs of Free Data, when requested by Singtel.
10. NETS may from time to time, in its sole discretion, determine the eligibility of the App Users to participate in the Promotion.
11. NETS and Singtel reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.

12. NETS' and Singtel's decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by NETS and Singtel in connection therewith and/or the results, will be entertained. NETS and Singtel reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues arising or relating thereto.
13. NETS, Singtel or the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the Free Data.
14. NETS and Singtel reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
15. Without prejudice to paragraph 11 of the Terms, NETS and Singtel shall not be responsible or liable for any inability, ineligibility or disqualification of any App Users to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and act of God etc.
16. NETS is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with Singtel.
17. By participating in this Promotion, App Users acknowledge that they have read and understood NETS' Data Protection Policy (as published on NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit <https://www.nets.com.sg/policies/data-protection/> for the full version of NETS' Data Protection Policy.

Updated: 6 January 2023