

Annex B

Terms & Conditions of Pay with NETS and be rewarded at Gong cha and BHG promotion (1 October – 30 November 2022)

The Pay with NETS and be rewarded at Gong cha and BHG (“**Promotion**”) is carried out by Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) and is subject to these terms and conditions (“**Terms**”).

1. The Promotion is open to all existing DBS/POSB, HSBC, OCBC, Maybank, Standard Chartered, UOB (“**Participating Banks**”) and NETS bank cardholders, including the employees of NETS and employees of the Participating Banks (collectively referred to as “**Customers**”).
2. The Promotion period is valid from 1 October – 30 November 2022, both dates inclusive (“**Promotion Period**”) unless otherwise stated.
3. The Promotion is valid at all BHG outlets and selected Gong cha outlets in Singapore which are registered with NETS and/or the Participating Banks and accepts payment through Qualified NETS Bank Card and/or Qualified QR Applications (defined below). Please visit <https://www.nets.com.sg/BHG&Gongcha> for list of participating outlets (collectively as “**Participating Outlets**”).
4. NETS may from time to time in its absolute discretion decide on the eligibility of a Participating Outlets or Customer for participation in the Promotion.
5. For the purposes of this Terms:
 - a. “**Qualified NETS Bank Cards**” shall mean DBS-NETS/ POSB-NETS/ HSBC-NETS/ OCBC-NETS/ Maybank-NETS/ Standard Chartered-NETS/ UOB-NETS ATM, debit and credit cards issued by the Participating Banks, NETS FlashPay and NETS Prepaid Card in Singapore; and
 - b. “**Qualified QR Applications**” shall mean the Participating Banks’ QR payments mobile applications (which include NETSPay, DBS PayLah, DBS digibank mobile app, POSB digibank mobile app, UOB TMRW, OCBC Pay Anyone™, OCBC Digital and Standard Chartered Mobile Banking App)

BHG Promotion Mechanics:

6. Customers are eligible to receive a \$3 Gong cha voucher (“**Gong cha Voucher**”) (1 piece) if he/she spends a minimum of \$20 in a single receipt at BHG Participating Outlets using their Qualified NETS Bank Cards or Qualified QR Applications during the Promotion Period (“**BHG Qualifying Transaction**”).
7. Gong cha Vouchers are limited to the first 5,500 BHG Qualifying Transactions during the entire Promotion Period, on a first-come first-served basis, while stocks last. Each Customer shall only be eligible to redeem 1 Gong cha Voucher per day.
8. The Customer may use the Gong cha Voucher for any purchase of drinks at any Gong cha Participating Outlets (“**GC Redemption**”) (No minimum spending required). Further terms and conditions governing the validity and usage of Gong cha Voucher (set out in **Part A** below) (“**GC Voucher T&C**”) apply.
9. The GC Redemptions are only available at manned cashier counter at Gong cha outlets as set out in GC Voucher T&C and not valid for online ordering or self-service kiosk purchase.

Gong cha Promotion Mechanics:

10. Customers are eligible to receive a 20% off exclusive BHG voucher (“**BHG Voucher**”) (1 piece) if he/she spends a minimum of \$5 in a single receipt at Gong cha Participating Outlets using their Qualified NETS Bank Cards or Qualified QR Applications during the Promotion Period (“**Gong cha Qualifying Transaction**”).
- a. “**BHG Voucher**” shall mean 20% off discount BHG Beauty Library & Fashion brands.
 - b. “**Participating Brands**” shall mean the following brands within BHG Participating Outlets (BHG reserves the right to vary, add and remove any of the Participating Brands listed without prior notice):

| BHG Beauty Library: | | | | | |
|---------------------|---------------------|--------------|--------------|-----------------|--------------------------|
| SKYLAKE | LIFETRONS | BIOAIRE | MANUKA SOUTH | DUTCHMAN | FARMSKIN |
| ELASTINE | DOORAEONE | ALOE UNIQUE | NATURE KIWI | LA CURE BEAUTE | JEONG WON KOREAN GINSENG |
| OHANA MAHAALO | DOKI DOKI | TRUE RELIEF | BIOFLORA | IREN SKIN | NATURAL AROMA |
| N-CHOICE | BACKJOY | HONEYWORLD | APICARE | AG BAOBAB | AROMATIC GLOBAL |
| MEDIHEAL | 21ST CENTURY | APIPURE | PATCHOLOGY | AG FRANKINCENSE | SHIORA |
| HERBAL PHARM | MAISON BERGER PARIS | CORI SKINLAB | ARUM | PAYOT | EYECANDY |
| BHG Fashion Brands: | | | | | |
| HERSCHEL | TIMBUK2 | HYDRO FLASK | NATIVE | DR MARTENS | |

11. BHG Vouchers are limited to the first 5,500 Gong cha Qualifying Transactions during the entire Promotion Period, on a first-come first-served basis, while stocks last. Each Customer shall only be eligible to redeem 1 BHG Voucher per day.
12. The Customer may use the BHG Voucher at any BHG Participating Outlets (“**BHG Redemption**”) (No minimum spending required). BHG Vouchers are only applicable for use on regular-priced items from Participating Brands. Further terms and conditions governing the validity and usage of BHG Voucher (set out in **Part B** below) (“**BHG Voucher T&C**”) apply.
13. The BHG Redemptions are only available at manned cashier counter at BHG outlets as set out in BHG Voucher T&C and not valid for online ordering or self-service kiosk purchase.

Additional Terms & Conditions:

14. This Promotion is only available for purchases at manned cashier counter at Participating Outlets and not valid for online ordering or self-service kiosk purchase.
15. This Promotion is not valid in conjunction with other promotions, all promotions are mutually exclusive.

16. The Promotion is strictly non-refundable, non-transferable, and non-assignable.
17. If any Qualifying Transaction is cancelled or reversed during the Promotion Period, the Customer will not be considered to have met the Qualifying Transaction. In this event, the Customer shall reimburse NETS for the retail costs of the Redemption redeemed, when requested by NETS.
18. NETS reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
19. NETS's decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by NETS in connection therewith and/or the results will be entertained. NETS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.
20. NETS or the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the Prizes.
21. NETS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
22. NETS does not take any responsibility in the case any Customers are not entitled to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and act of God etc.
23. NETS is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with BHG and/or Gong cha respectively.
24. By participating in this Promotion, Customers or participants acknowledge that they have read and understood NETS' Data Protection Policy (as published in NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit <https://www.nets.com.sg/policies/data-protection/> for the full version of NETS' Data Protection Policy.

Part A: Gong cha Voucher Terms and Conditions:

1. This voucher redemption valid till 31 December 2022.
2. This voucher is only stackable with Gong cha vouchers starting with serial GC2.
3. This voucher is not exchangeable for cash and not replaceable if lost, stolen or damaged.
4. Only valid for the redemption of full priced Gong cha drinks in-store and must be presented upon purchase.
5. Any balance in payment is to be paid by customer. No change will be given for unused amount.
6. Acceptable in all stores, except Singapore University of Technology & Design (SUTD).
7. Gong cha has the final decision and reserves the right to change the Terms and Conditions without prior notice.

Part B: BHG Voucher Terms and Conditions:

1. This voucher redemption valid till 31 December 2022.
2. This voucher is only applicable for purchases of regular-priced items at selected brands as stated.
3. This voucher can only be used at BHG Bugis, BHG Bishan or BHG Choa Chu Kang, and excludes Welcia-BHG stores.
4. Maximum of 1 voucher redemption per transaction.
5. Not to be combined with other promotional vouchers. Purchases made with this voucher shall not be entitled to further promotional vouchers.
6. Any unused or unredeemed value will be forfeited.
7. Not exchangeable for cash nor to be used to settle outstanding credit amounts, not to be sold or traded in any way or matter.
8. Only original vouchers are accepted.
9. BHG reserves the right not to accept any voucher that has or appears to have been forged, damaged, defaced or otherwise tampered with.
10. BHG will not accept any responsibility for claims, losses, costs or expenses or liability of any kind whatsoever arising from or in connection with any transaction in relation with the use of this voucher.

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