

## Terms & Conditions of NETS x CDG Zig App Promotion (15 May 2023 – 5 June 2023)

The NETS x CDG Zig Promotion (“**Promotion**”) is carried out by Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) in conjunction with Comfort Transportation Pte Ltd (“**ComfortDelGro**”) and is subject to these terms and conditions (“**Terms**”).

1. The Promotion is valid for inactive CDG Zig App (“**App**”) users who registers and pays for his / her ride with **Qualified NETS Bank Cards** (defined below) using the App, including employees of NETS, Participating Banks and ComfortDelGro (“**App Users**”).
2. The Promotion is valid from 15 May 2023 – 5 June 2023, both dates inclusive (“**Promotion Period**”) unless otherwise stated.

### Promotion Mechanics:

3. App Users who meet the Eligible Criteria (as set out in paragraph 5) can receive up to \$6 worth of promo codes (“**Promo Code**”).
4. For the purposes of this Promotion:

“**Eligible App User**” shall mean an App User who satisfies the Eligibility Criteria set out in paragraph 5(a) and/or (b).

“**Qualified NETS Bank Cards**” shall mean NETS ATM, Debit Cards or NETS-enabled Credit Cards issued by DBS/POSB and OCBC, or NETS ATM or Debit cards issued by UOB in Singapore.

“**Participating Banks**” shall mean DBS/POSB, OCBC and UOB in Singapore.

### 5. Eligibility Criteria

2 x \$3 Promo Code will be issued when an App User meets one of the following criteria:

#### (a) Eligibility Criteria 1 (Limited to 20,000 promo codes)

- i. Completed at least 3 taxi rides booked using the App between 1 Jan 2023 and 31 Mar 2023;
- ii. No taxi ride booked using the App in the month of April 2023; and
- iii. have not added any Qualified NETS Bank Card(s) as a payment method within the App.

#### (b) Eligibility Criteria 2 (Limited to 36,000 promo codes)

- i. Completed less than 2 taxi rides booked using the App in the last 60 days paid using cash as the payment mode; and
- ii. have not added any Qualified NETS Bank Card(s) as a payment method within the App.

(collectively referred to as “**Eligibility Criteria**”)

6. Eligible App Users will automatically receive the Promo Code he / she is eligible for directly on his / her App profile.
7. For the avoidance of doubt, the following App Users are **not be eligible** for the Promo Code:-
  - (a) Any App User who had previously registered a Qualified NETS Bank Card on the App but has since deleted the Qualified NETS Bank Card and is attempting to register the same card or another Qualified NETS Bank Card.
  - (b) Any App User who had previously registered a Qualified NETS Bank Card on the App but has uninstalled and reinstalled the App.
  - (c) Any App User who had previously registered a Qualified NETS Bank Card on the App.
8. Each Promo Codes issued under paragraph 5(a) or 5(b) can only be redeemed once.
9. To redeem the Promo Code, the Eligible App User will need to:
  - (a) book a ride using the App;
  - (b) add a Qualified NETS Bank Card as the payment method within the App; and
  - (c) enter the rewarded Promo Code into the "Promo Code" field in the App and be submitted together with the booking
10. The Promo Codes are on a while stocks last basis.
11. NETS and ComfortDelGro reserve the rights to reallocate the Promo Codes at its sole discretion.
12. Only one (1) redemption can be made for each booking. Promo Code is not stackable.
13. The validity of each Promo Code redemption will be verified at each booking.
14. The Promo Code value will be deducted from the final fare at the end of the trip.
15. There will be no refund of the balance should the final fare fall below the Promo Code value.
16. The Promo Code shall be considered redeemed upon successful booking confirmation.
17. The Promo Code entitlement will be automatically forfeited if a confirmed booking is cancelled by the App User or if the App User fails to turn up for the booking.
18. The Promotion is not valid in conjunction with other promotions. All promotions are mutually exclusive.
19. The Promotion is strictly non-refundable, non- transferable, and non-assignable.
20. NETS' and ComfortDelGro's decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by NETS and ComfortDelGro in connection therewith and/or the results, will be entertained. NETS and ComfortDelGro reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues arising or relating thereto.
21. NETS, ComfortDelGro and the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the Promo Codes.
22. NETS and ComfortDelGro reserves the right, at any time, in its sole discretion:

- (a) determine the eligibility of the App Users to participate in the Promotion and to redeem the Promo Code;
  - (b) to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever; and
  - (c) to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
23. Without prejudice to paragraph 22 of the Terms, NETS and ComfortDelGro Taxi shall not be responsible or liable for any inability, ineligibility or disqualification of any App Users to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and act of God etc.
24. NETS is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with ComfortDelGro.
25. By participating in this Promotion, App Users acknowledge that they have read and understood NETS' Data Protection Policy (as published on NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit <https://www.nets.com.sg/policies/data-protection/> for the full version of NETS' Data Protection Policy.

Updated: 11 May 2023