

Terms & Conditions of NETS x CDG Zig App Promo Code Packs (11 November 2024 – 31 December 2024)

The NETS x CDG Zig Promo Code Packs (“**Promotion**”) is carried out by Comfort Transportation Pte Ltd (“**ComfortDelGro**”) in conjunction with Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) and is subject to these terms and conditions (“**Terms**”).

1. The Promotion is valid for all CDG Zig App (“**App**”) users who register and purchase **NETS Promo Packs** (defined below) with **Qualified NETS Bank Cards** (defined below) using the App, including employees of NETS, Participating Banks and ComfortDelGro (“**App Users**”).
2. The sales period of the NETS Promo Pack is valid from 11 November 2024 – 31 December 2024, both dates inclusive (“**Sale Period**”), unless otherwise stated.
3. For the purposes of this Promotion:

“**Qualified NETS Bank Cards**” shall mean NETS ATM, Debit Cards or NETS-enabled Credit Cards issued by DBS/POSB and OCBC, or NETS ATM or Debit cards issued by UOB in Singapore.

“**Participating Banks**” shall mean DBS/POSB, OCBC and UOB in Singapore.

Purchase of NETS Promo Packs

4. “**NETS Promo Packs**” shall mean 3 x \$5 NETS promo codes for taxi/car ride bookings on CDG Zig, with a total worth of \$15 (“**Promo Codes**”), that is sold at a 50% discount, equivalent to the price of \$7.50.
5. Each App User is limited to purchasing one (1) NETS Promo Pack using a Qualified NETS Bank Card during the Sale Period.
6. After purchasing the NETS Promo Pack, the Promo Codes will take up to 3 working days to be credited to the App User’s App account.
7. The Promo Codes are valid for use from 11 November 2024 to 28 February 2025. There will be no extension of expiry date for the Promo Codes.
8. The Promo Packs are sold on a while stocks last basis.

Usage of Promo Codes

9. To redeem the Promo Code, the App User will need to:
 - (a) book a taxi / car ride using the App;
 - (b) use a Qualified NETS Bank Card as the payment method within the App; and
 - (c) enter the Promo Code into the “Promo Code” field in the App and be submitted together with the booking
10. Promo Code must be applied before booking on the App and is not applicable for “Pay for Street Hail” rides.
11. Only one (1) redemption can be made for each booking. Promo Code is not stackable.
12. Each Promo Code issued can only be redeemed once.
13. The validity of each Promo Code redemption will be verified at each booking.
14. The Promo Code value will be deducted from the final fare at the end of the trip.
15. There will be no refund of the balance should the final fare fall below the Promo Code value.

16. The Promo Code shall be considered redeemed upon successful booking confirmation.
17. The Promo Code entitlement will be automatically forfeited if a confirmed booking is cancelled by the App User or if the App User fails to turn up for the booking.
18. If the App User is unable to secure a ride for his/her booking with the Promo Code, the Promo Code will automatically be returned within 5 minutes.
19. Unused Promo Codes cannot be renewed, refunded or exchangeable for cash.
20. For any enquiry regarding the Promo Code, App User will need to email promo@cdgtaxi.com.sg.
21. The Promotion is not valid in conjunction with other promotions. All promotions are mutually exclusive.
22. The Promotion is strictly non-refundable, non-transferable, and non-assignable.
23. NETS' and ComfortDelGro's decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by NETS and ComfortDelGro in connection therewith and/or the results, will be entertained. NETS and ComfortDelGro reserve their absolute right to determine an outcome and act as they deem fit in any dispute and/or issues arising or relating thereto.
24. NETS, ComfortDelGro and the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the Promo Codes.
25. NETS and ComfortDelGro reserve the right, at any time, in their absolute discretion:
 - (a) to determine the eligibility of the App Users to participate in the Promotion and to redeem the Promo Code;
 - (b) to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever; and
 - (c) to amend or delete these Terms and/or any of the instructions or explanations at their absolute discretion without prior notice. Any such changes shall be binding and will take effect immediately upon publication. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
26. Without prejudice to paragraph 25 of the Terms, NETS and ComfortDelGro shall not be responsible or liable for any inability, ineligibility or disqualification of any App Users to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and acts of God etc.
27. NETS is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with ComfortDelGro.
28. By participating in this Promotion, App Users acknowledge that they have read and understood NETS' Data Protection Policy (as published on ComfortDelGro's website and NETS' website), and consent to the collection, use and disclosure of their personal data by ComfortDelGro and NETS for the purposes set out in these Terms. Please visit <https://www.comfortdelgro.com/privacy-policy/> and <https://www.nets.com.sg/policies/data-protection/> for the full version of ComfortDelGro's and NETS' Data Protection Policy respectively.

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