

Terms & Conditions of Exclusive Rewards with NETS | SG60 NETS x NEX Promotion (15 September 2025 – 26 October 2025)

The Exclusive Rewards with NETS | SG60 NETS x NEX Promotion ("**Promotion**") is carried out by Network for Electronic Transfers (Singapore) Pte Ltd ("**NETS**") and Gold Ridge Pte Ltd (collectively "**NEX**") and is subject to these terms and conditions ("**Terms**").

- 1. The Promotion is open to all existing DBS/POSB, HSBC, OCBC, Maybank, Standard Chartered, UOB ("Participating Banks") and NETS bank cardholders, including the employees of NETS and employees of the Participating Banks (collectively referred to as "Customers").
- 2. The Promotion period is valid from 15 September 2025 26 October 2025, both dates inclusive ("**Promotion Period**") unless otherwise stated.
- 3. The Promotion is valid at all participating stores under the NEXrewards programme in Singapore which are registered with NETS and/or the Participating Banks and accepts payment through Qualified NETS Card and/or Qualified QR Applications (defined below). Please visit https://www.nets.com.sg/NEX for list of participating retailers ("Participating Retailers").
- 4. NETS may from time to time in its absolute discretion decide on the eligibility of a Participating Retailers or Customer for participation in the Promotion.

Promotion Mechanics:

- 5. Customers are eligible to receive \$5 eNEXvoucher ("Voucher") with a minimum spend of \$100 / \$200* with NETS and scan NEXrewards member QR at participating stores in NEX.
 - *Include transactions from Supermarkets, Beauty/Hair/Wellness Services and Education/Enrichment stores.
- 6. All purchases will need to be paid by NETS payment using their Qualified NETS Cards or Qualified QR Applications at the Participating Outlet during the Promotion Period ("Qualifying Transaction"):
 - a. "Qualified NETS Cards" shall mean DBS-NETS/ POSB-NETS/ HSBC-NETS/ OCBC-NETS/ Maybank-NETS/ Standard
 Chartered-NETS/ UOB-NETS ATM, debit, credit cards issued by the Participating Banks in Singapore, as well as
 NETS FlashPay Card, NETS Motoring Card and NETS Prepaid Card; and
 - b. "Qualified QR Applications" shall mean the Participating Banks' QR payments mobile applications (which include NETS App, DBS PayLah!, DBS digibank mobile app, POSB digibank mobile app, UOB TMRW, OCBC app and Maybank2u SG.
- 7. To redeem the Voucher, Customers will need to:
 - a. be a member of the NEXreward App
 - b. earn NEXpoints at Participating Retailers using the NEXreward App
 - c. present the original NETS receipt(s) + supporting NETS charge slip(s) + NEXrewards member QR code on the day of purchase at NEX Customer Service at Level 1 (near ISETAN) from 10.30am with the last queue ticket issuance at 9.30pm during the promotion period, unless otherwise stated.
- 8. Subject to a maximum of 3 combined same-day transactions. Each transaction must be \$20 or more.



9. Limited to the first 3,300 redemptions on a first-come-first-served basis, capped at 550 redemptions weekly.

| • Week 1: From 15 Sep | • Week 4: From 06 Oct |
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| Week 2: From 22 Sep | Week 5: From 13 Oct |
| Week 3: From 29 Sep | Week 6: From 20 Oct |

If weekly redemptions fall below 550, the mall will carry forward the balance quantity to subsequent week(s).

- 10. Limited to 1 redemption per Customer weekly regardless of total amount spent.
- 11. Redemption must be made in person on receipt date (same day of spending) on a first-come, first-served basis.
- 12. All original receipt(s) received by Customers after 9pm will be eligible for redemption(s) the following day. Subject to availability. No further extension shall be given thereafter.
- 13. Duplicate and reprint NETS charge slip are not eligible.
- 14. No combination of purchases across accounts is allowed. Spending transactions must be credited to the same account.
- 15. Receipts from Singpost transactions, parking coupons, cashcard/stored-value top-ups, membership card, purchase of gift vouchers, AXS / SAM machine transactions, bill payments, lottery tickets, money changers, banks, financial services, medical clinics and pushcarts are not eligible for redemptions.
- 16. The Promotion is strictly non-refundable, non-transferable, and non-assignable.
- 17. If any Qualifying Transaction is cancelled or reversed during the Promotion Period, the Customer will not be considered to have met the Qualifying Transaction. In this event, the Customer shall reimburse NEX with the cost(s) of the Voucher, when requested by NEX or NETS.
- 18. NEX & NETS reserve the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
- 19. NEX's & NETS' decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by NEX or NETS in connection therewith and/or the results will be entertained. NEX & NETS reserve the absolute right to determine an outcome and act as they deem fit in any dispute and/or issues relating thereto.
- 20. NETS or the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the prizes.
- 21. NEX & NETS reserve the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.



- 22. NETS does not take any responsibility in the case any Customers are not entitled to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and act of God etc.
- 23. Each of NETS and the Participating Banks is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with NEX.
- 24. Collection of any personal data by NEX for this Promotion is strictly for their own business requirements. NETS is not responsible for the collection, use and disclosure of personal data by NEX for this Promotion.
- 25. NETS is not liable for any loss of personal data resulting from any provision of personal data by the individual to NEX for the purpose of using their service or products.
- 26. By participating in this Promotion, customers acknowledge that they have read and understood NETS' Data Protection Policy (as published in NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit https://www.nets.com.sg/policies/data-protection/ for the full version of NETS' Data Protection Policy.

Updated: 3 September 2025