



Frequently Asked Questions

1) What is this signer certificate used for? How does it affect the upgrade to Cloud v4.10?

The signer certificate is used to generate VKey assets. VKey is a security tool designed to protect apps from tampering or jailbreaking, even on rooted devices.

As part of the VKey 4.10 upgrade, we need to generate VKey assets and a profile file. To proceed, we require valid signer certificates from your side (Merchant).

2) What do I need to do, and what are the steps?

After receiving the signer certificates from the merchant, NETS will alias them with VKey for the generation of VKey assets and share them with you.

Please update the VKey assets file in your app and test it by signing with the same signer certificate you provided for VKey generation.

3) How do I verify that the new certificates are working?

Once you have replaced the latest VKey assets and the NETS Click SDK (if required), please perform the initialization. If the initialization is successful, it confirms that the certificates are working correctly.

4) Who should I reach out to if I face any issues?

If you require further assistance or face any issues, please contact us at eNETSTS@nets.com.sg