

Frequently Asked Questions

NETS x CDG Zig App Promotion (15 May 2023 – 5 June 2023)

1. When is the promotion period?

This promotion is valid from 15 May 2023 to 5 June 2023, both dates inclusive.

2. Who can participate in this promotion?

This promotion is open to selected pool of new NETS in app users on the ComfortDelGro Zig Booking App paying for their taxi or car rides during the promotion period.

3. How do I qualify for this promotion?

2 X \$3 promo code will be issued selected users who registers a NETS enabled bank card in the NETS feature on the ComfortDelGro Zig Booking App for the first time. Each user will receive up to a total of \$6 promo codes. While stocks last.

4. How do I use the promo code?

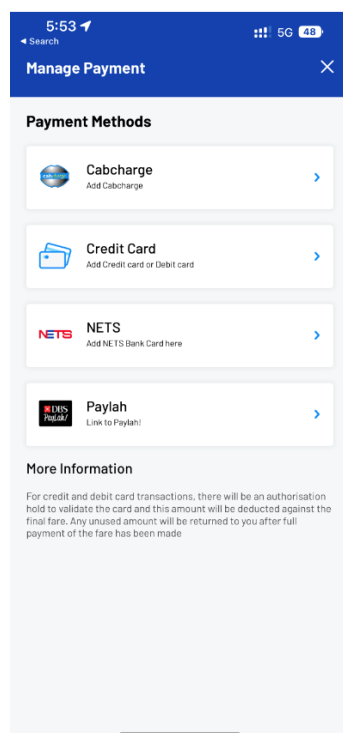
Taxi or Car booking must be charged to NETS in app payment mode on the ComfortDelGro Zig Booking App. Users must enter the promo code into the "Promo Code" field and submit together with the booking for the ride to be entitled for the promotion. Each user will receive up to a total of \$6 promo codes. While stocks last.

5. How do I register for NETS Click?

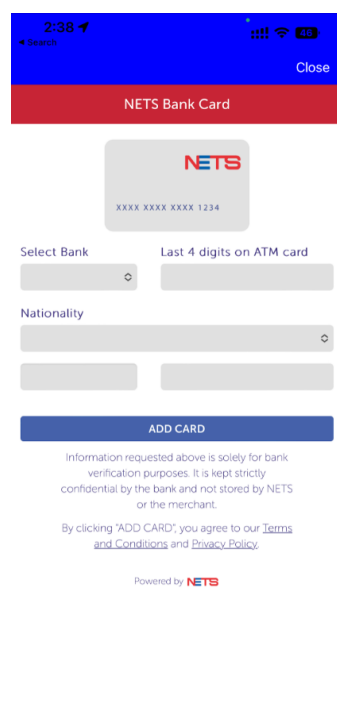
To register for NETS in app payment

- Step1: Select "Manage Payment" on the ComfortDelGro Booking App
- Step 2: Select "NETS" and add your preferred NETS bank card
- Step 3: Start using NETS to pay for your taxi rides

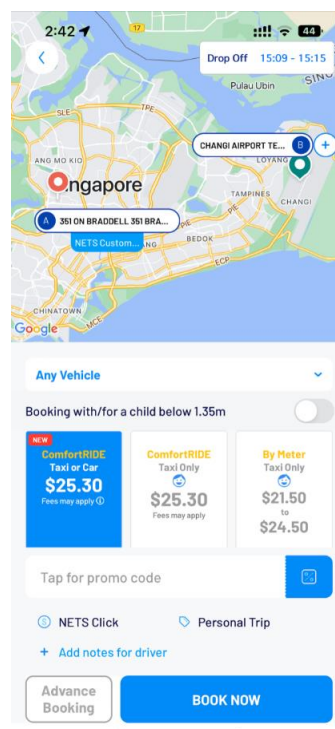
Step 1



Step 2



Step 3



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6. Which taxi or car rides are applicable for this promotion?

This promotion is applicable for taxi or car ride bookings on the ComfortDelGro Zig Booking App. "Pay For Street Hail" transactions are not eligible for this promotion.