

Vietnam Digital Payment Apps

Merchant Acceptance Guide



Accept Vietnam digital payments via NETS terminal

Let your customers pay with their **Vietnam digital payment apps** by generating a **NETS QR** code on your terminal.



1

Enter purchase amount in **SGD** and select **NETS** as a payment mode

2

Select NETS QR.

3

Customer scans NETS QR on the terminal using their Vietnam digital payment app.

4

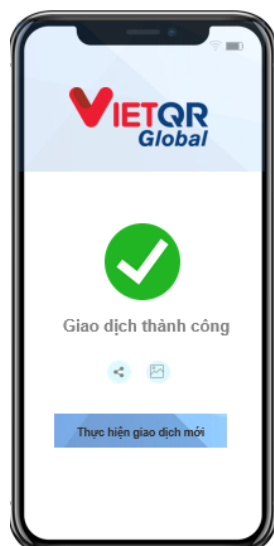
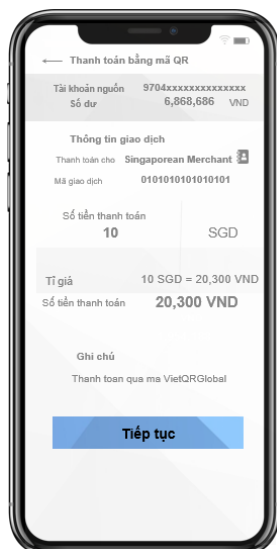
Payment is approved upon successful authentication.

NOTE: If the customer's app shows a successful payment message but your terminal does not, please do not render any goods or services. Advise the customer to complete the transaction using another payment method.

The above steps may vary depending on terminal model.

Accept Vietnam digital payments via SGQR

To receive **QR payments** from **Vietnam digital payment apps**, your customers simply need to scan your SGQR label using their Vietnam digital payment app.



1

Scan **NETS QR** via
SGQR label

2

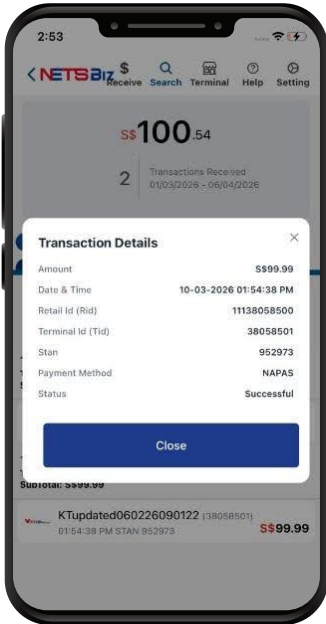
Enter **SGD** amount.
Payment in SGD is
then converted in
Vietnamese Dong

3

Once payment is
successful, verify the
transaction via
NETSBiz app

Accept Vietnam digital payments via SGQR

If the transaction is successful, you will receive a notification via the **NETSBiz app**.



1. Please proceed to render goods and services only upon receiving a successful transaction notification. If the **NETSBiz app** does not display a successful transaction notification while the customer's app does, please close and reopen the **NETSBiz app** to confirm.
2. The app can also be used to view your daily sales totals and transaction history for transactions initiated via the **SGQR label**.
3. Refer to the **NETSBiz guide** for more information.

NOTE: Merchants will be liable for transaction discrepancies that result from failure to validate receipt of funds via the NETSBiz app. If a transaction is unsuccessful, advise the customer to complete the transaction using another method. If funds are deducted from the customer's app but you did not receive a notification, please advise the customer to initiate a refund process directly with their bank.

Settlement via MerchantConnect Portal

Funds will be credited to merchant's bank account and displayed in **MerchantConnect Portal** within one business day for transactions made using **Vietnam digital payment apps** before 10.30pm (T + 1).

For a consolidated view of your transactions, log in to **MerchantConnect Portal**. Transaction records for **Vietnam digital payment apps** payments can be identified as follows:

Via SGQR label

Transactions	Account	RID	TID	Product	Type	Channel	Payment Mode	Amount	Status	Settlement Date
23 May 2026, 4:19 PM	T10022	11187308000	87308001	CROSS BORDER	Purchase	QR Static	NAPASQR	\$ 15.50	● Normal	23 May 2026

Via NETS QR on Terminal

Transactions	Account	RID	TID	Product	Type	Channel	Payment Mode	Amount	Status
23 May 2026, 5:19 PM	T10022	11187308000	87308001	CROSS BORDER	Purchase	QR Dynamic	NAPASQR	\$ 5.50	● Normal
23 May 2026, 4:25 PM	T10022	11187308000	87308001	CROSS BORDER	Purchase	QR Dynamic	NAPASQR	\$ 20.00	● Normal

The transacted amount will be displayed and settled in SGD

To find out more, please refer to the full list of FAQs on our website



Contact us today to find out how NETS can support your business.



www.nets.com.sg



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