

Terms & Conditions of NETS x Gain City Promotion (21 September – 4 October 2026) (Annex B, Part 2)

The NETS x Gain City Promotion (“**Promotion**”) is carried out by Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) and GAIN CITY BEST-ELECTRIC PTE LTD (“**Gain City**”) and is subject to these terms and conditions (“**Terms**”).

1. The Promotion is open to all existing DBS/POSB, HSBC, OCBC, Maybank, Standard Chartered, UOB (“**Participating Banks**”), and eligible LifeSG App users who make payment via NETS QR, including employees of NETS and employees of the Participating Banks (collectively, the “**Customers**”).
2. The Promotion period is valid from 21 September – 4 October 2026, both dates inclusive (“**Promotion Period**”) unless otherwise stated.
3. The Promotion is valid at all Gain City stores in Singapore which are registered with NETS and/or the Participating Banks and accepts NETS payment. Please visit www.nets.com.sg/NETSHomeRetail2026 for list of participating outlets (“**Participating Outlets**”).
4. Gain City and NETS may from time to time in its absolute discretion decide on the eligibility of a Participating Outlets or Customer for participation in the Promotion.

Promotion Mechanics:

5. Customers are eligible for the following discount (“**Discount**”) at all Participating Outlets:
 - a. Additional S\$5 off total bill with minimum S\$200 spend with NETS
 - b. Additional S\$20 off total bill with minimum S\$900 spend with NETS
6. All transactions need to be paid in a single transaction using their Qualified NETS Cards or Qualified QR Applications at the Participating Outlet during the Promotion Period (“**Qualifying Transaction**”):
 - a. “**Qualified NETS Cards**” shall mean DBS-NETS/ POSB-NETS/ HSBC-NETS/ OCBC-NETS/ Maybank-NETS/ Standard Chartered-NETS/ UOB-NETS ATM and debit cards issued by the Participating Banks in Singapore, as well as NETS FlashPay Card, NETS Motoring Card and NETS Prepaid Card; and
 - b. “**Qualified QR Applications**” shall mean the Participating Banks’ QR payments mobile applications (which include NETS App, DBS PayLah!, DBS digibank mobile app, POSB digibank mobile app, UOB TMRW, OCBC app and Maybank2u SG).
7. Each of NETS and the Participating Banks is not an agent and makes no representation as to the quality of goods and services provided. Any dispute about the quality of performance of the product and/or service(s) is to be resolved directly with Gain City.
8. If any Qualified Transaction is cancelled or reversed during the Promotion Period, the Customer will not be considered to have met the Qualified Transaction criteria. In this event, the Customer shall return the Promotion Item when requested by Gain City or NETS.
9. Gain City & NETS reserve the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
10. Gain City’ & NETS’ decisions on all matters pertaining to the Promotion are final and binding. No further correspondence regarding the Promotion, these Terms or any decision made by Gain City or NETS in

connection therewith and/or the results will be entertained. Gain City & NETS reserve the absolute right to determine an outcome and act as they deem fit in any dispute and/or issues relating thereto.

11. NETS or the Participating Banks shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion.
12. Gain City & NETS reserve the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
13. NETS does not take any responsibility in the case any Customers are not entitled to participate in the Promotion, whether as a result of certain technical restrictions or any other specific limitations or due to force majeure events, which include and are not limited to regulatory events, government directives, government interventions and act of God etc.
14. Collection of any personal data by Gain City (if any) from Customers participating in this Promotion is strictly for their own business requirements. NETS is not responsible for the collection, use and disclosure of personal data by Gain City.
15. NETS is not liable for any loss of personal data resulting from any provision of personal data by the individual to Gain City for the purpose of using their service or products.
16. By participating in this Promotion, customers acknowledge that they have read and understood NETS' Data Protection Policy (as published in NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit <https://www.nets.com.sg/policies/data-protection/> for the full version of NETS' Data Protection Policy.

Updated: 21 September 2026