

NETS



**Quick guide to
processing
transactions on
NETS terminals**
(VEGA3000 for retail)

nets.com.sg

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Introduction to NETS products

NETS

NETS ATM Cards

NETS bank cards are equipped with a chip to accept PIN-based payment.

Cardholders can enjoy the ease and security of paying with their PIN access at over 100,000 acceptance points in Singapore including major retailers, food courts, hawker centres, convenience stores and supermarkets.

Payments are subjected to daily withdrawal limit set by cardholders for their bank account.

NETS Contactless ATM Cards

The next generation NETS bank cards are equipped with a contactless chip that allows cardholders to make payment with a tap on the terminal.

For payments above \$100, cardholders are still required to key in their PIN.

Look out for
**NETS contactless
icon on the card**



NETS QR

Users of banking payment apps can make payments by scanning a static SG QR or any static/dynamic/online QR codes that are generated by NETS and displayed at merchant stores/channels and even at hawker centres.

NETS FlashPay

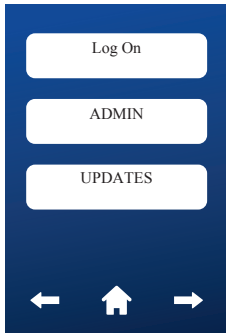
NETS FlashPay is a stored value card with contactless function. Cardholders can make payments for their transportation, retail, F&B and motoring needs.

Look out for
**NETS FlashPay
icon on the card**



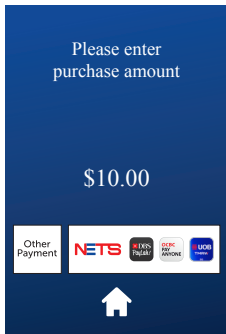
Logon/NETS Settlement

Logon



1. Select on terminal start-up screen

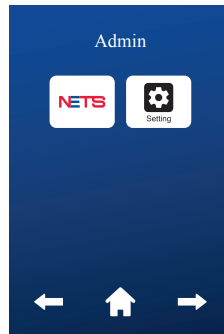
Settlement



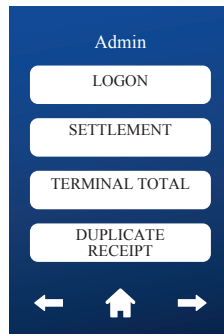
1. Select



2. Select



3. Select



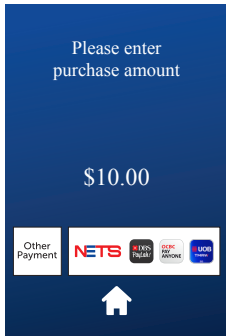
4. Select



5. Select the type of settlement required

Logon/NETS Settlement

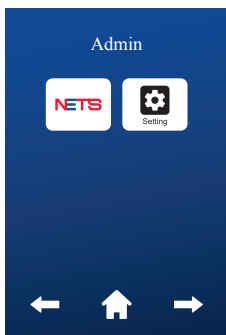
Reprint settlement receipt



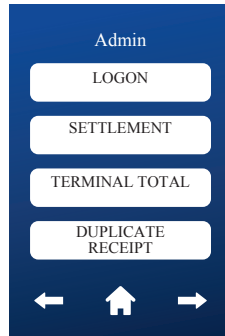
1. Select 



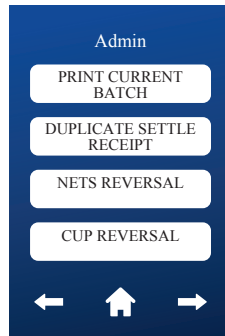
2. Select 



3. Select 



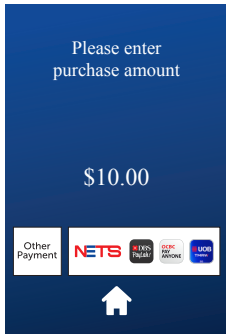
4. Select 



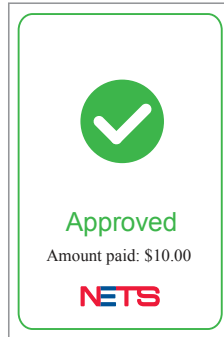
5. Select 

NETS ATM Card / NETS Contactless ATM Cards / NETS FlashPay

Purchase transaction



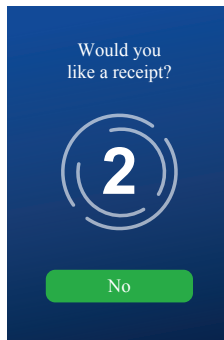
1. Enter **purchase amount** on the terminal
2. Select **payment mode**



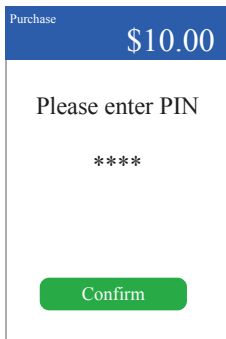
5. Wait for APPROVED notification as confirmation of payment



3. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot



6. Select to skip print duplicate receipt

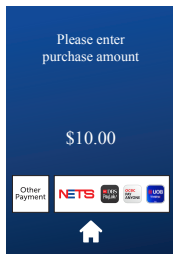


4. If terminal prompts for PIN, ask customer to **enter PIN** on the terminal and press

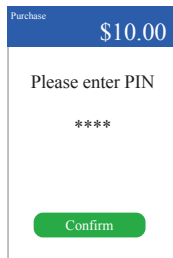
Overseas Cards

(MyDebit, BCA, RuPay)*

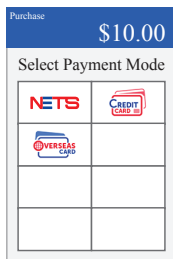
Purchase transaction



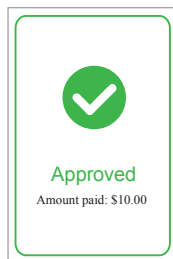
1. Enter **purchase amount** on the terminal
2. Select **Other payment**



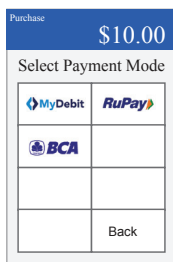
6. If terminal prompts for PIN, ask customer to **enter PIN** on the terminal and press



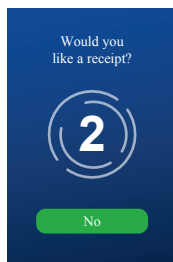
3. Select payment scheme



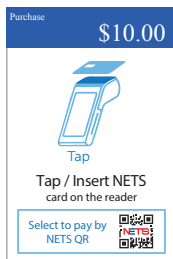
7. Wait for APPROVED notification as confirmation of payment



4. Select **overseas card scheme**



8. Select **No** to skip print duplicate receipt

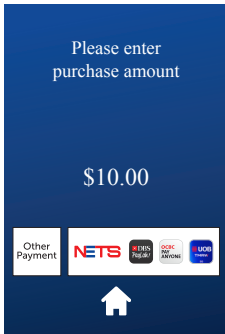


5. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot

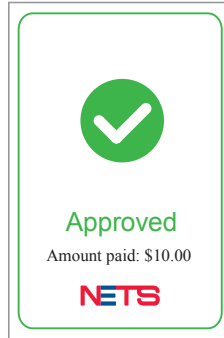
*These are examples of Overseas Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Overseas Card schemes. Contactless payment only available on MyDebit Card.

NETS QR

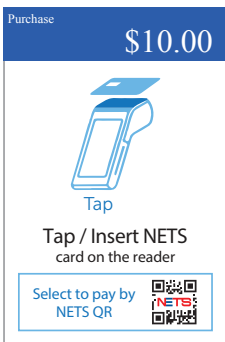
Purchase transaction



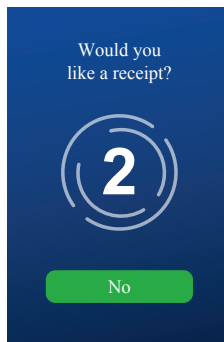
1. Enter **purchase amount** on the terminal
2. Select **payment mode**



6. Wait for **APPROVED** notification as confirmation of payment



3. Click on "Select to pay by NETS QR"
4. Wait for NETS QR code to be displayed on the terminal screen



7. Select **No** to skip print duplicate receipt

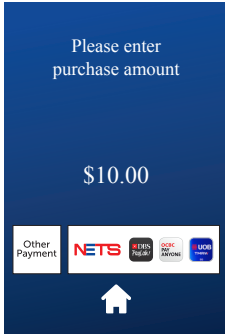


5. Ask customer to scan NETS QR code

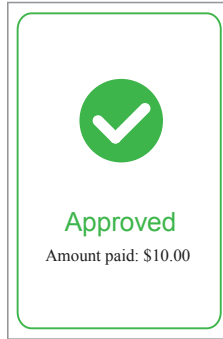
Overseas Wallet

(Example: WeChat Pay)*

Purchase transaction



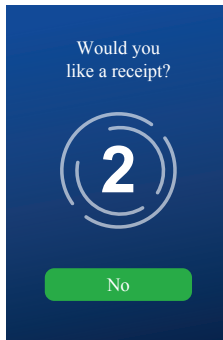
1. Enter **purchase amount** on the terminal
2. Select **payment mode**



6. Wait for APPROVED notification as confirmation of payment



3. Click on "Select to pay by NETS QR"
4. Wait for NETS QR code to be displayed on the terminal screen



7. Select **No** to skip print duplicate receipt



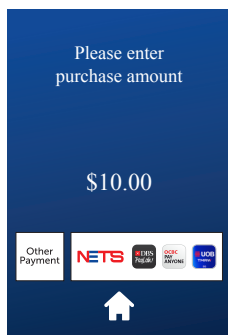
5. Ask customer to scan NETS QR code

*This is an example of an Overseas Wallet scheme. Highlighted scheme is non-exhaustive. Only applicable to merchants accepting Overseas Wallet scheme.

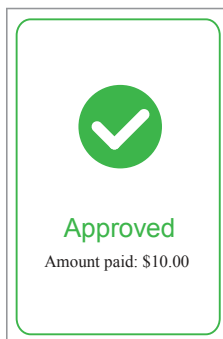
Credit Cards

(Visa, Mastercard, UnionPay, American Express, JCB)*

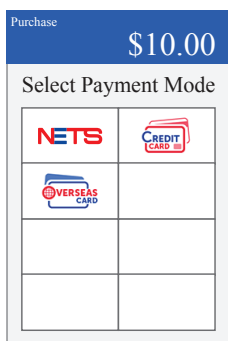
Purchase transaction



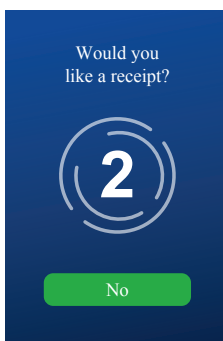
1. Enter **purchase amount** on the terminal
2. Select **Other Payment**



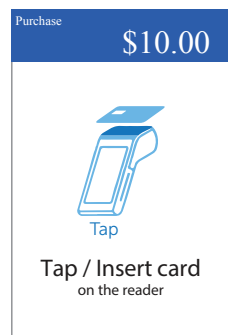
5. Wait for APPROVED notification as confirmation of payment



3. Select payment scheme



6. Select **No** to skip print duplicate receipt



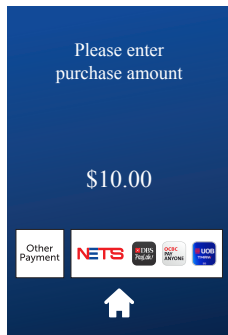
4. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot

*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes

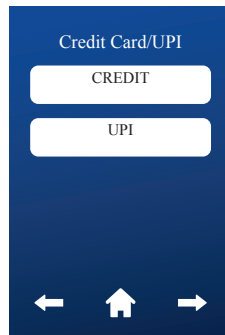
Credit Cards

(Visa, Mastercard, UnionPay, American Express, JCB)*

Void transaction



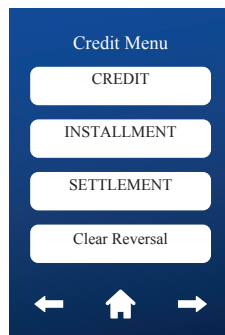
1. Select 



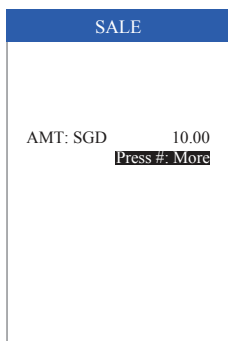
4. Select



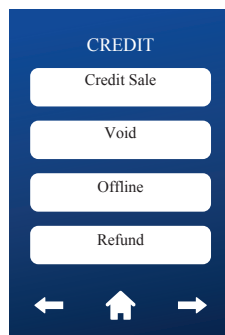
2. Select 



5. Select



3. Press



6. Select


*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes

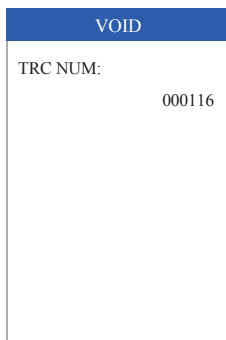
Credit Cards


(Visa, Mastercard, UnionPay, American Express, JCB)*

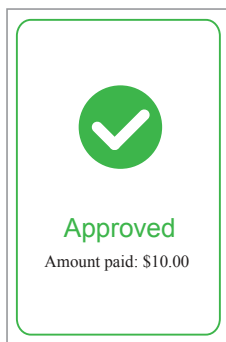
Void transaction



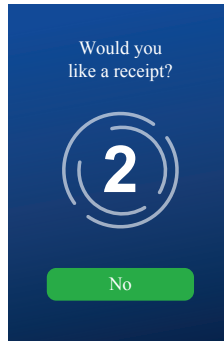
7. Enter password and press 




8. Enter **TRC NUM** and press 



9. Wait for APPROVED notification for confirmation of void transaction

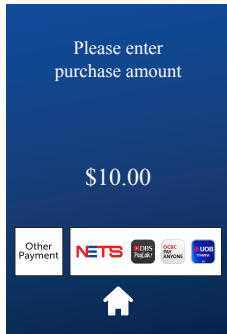


10. Select  to skip print duplicate receipt

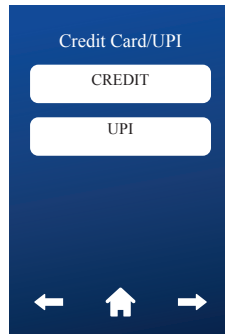
*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes

Credit Card Settlement/Report

Settlement



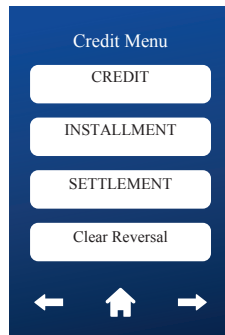
1. Select 



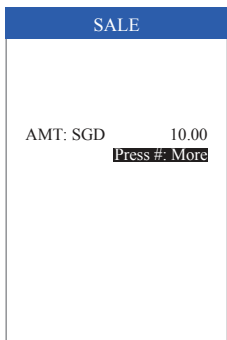
4. Select 



2. Select 



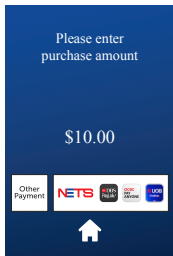
5. Select 



3. Press 

Credit Card Settlement/Report

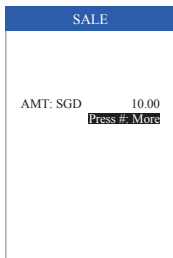
Detail/Summary report



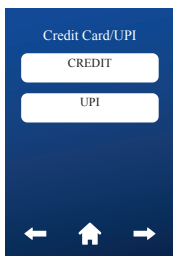
1. Select



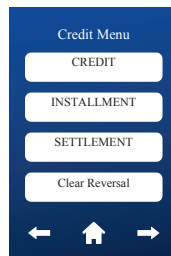
2. Select



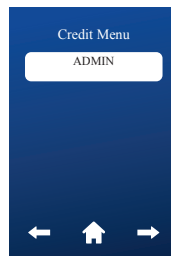
3. Press #



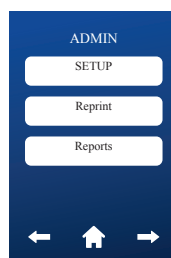
4. Select



5. Select



6. Select



7. Select



8. Select

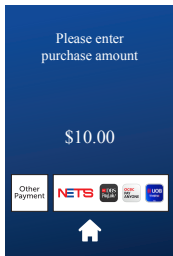


or



Credit Card Settlement/Report

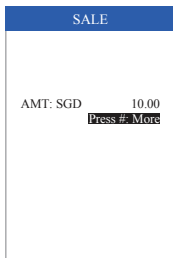
Reprint last settlement or receipt



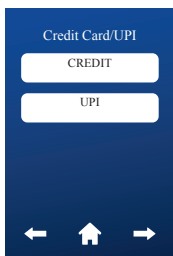
1. Select 



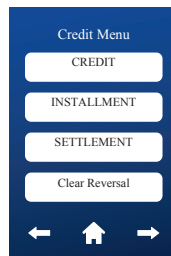
2. Select 



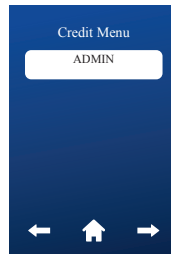
3. Press 



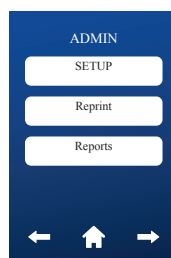
4. Select 



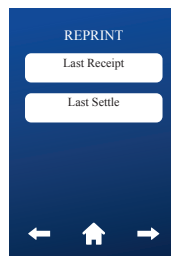
5. Select 





6. Select 



7. Select 



8. Select 
OR 

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