

APPLICATION FORM



351 Braddell Road #01-03 Singapore 579713
Tel: 62741212 • Email: info@nets.com.sg • Website: www.nets.com.sg

1. BUSINESS DETAILS FOR CORPORATE CUSTOMER (For non-corporate customer, please fill in Part 2)

Registered Name:		Business Registration Number:	Relationship with NETS: <input type="checkbox"/> New <input type="checkbox"/> Existing
Trading Name: (Max 25 characters including spaces)		Date of Incorporation:	
Business Activity: (Please describe your business activity and declare major country(ies) of operation)		Expected Account Activity:	<input type="checkbox"/> \$50,001 to \$100,000 <input type="checkbox"/> \$100,001 to \$150,000 <input type="checkbox"/> More than \$150,000
Business Entity Type:	Country of Incorporation:	Country of Operation:	
<input type="checkbox"/> Private Limited <input type="checkbox"/> Limited Liability Company(LLC) <input type="checkbox"/> Limited Liability Partnership(LLP)	<input type="checkbox"/> Government Agency <input type="checkbox"/> Partnership <input type="checkbox"/> Public Company	<input type="checkbox"/> Singapore <input type="checkbox"/> Others: _____	<input type="checkbox"/> Singapore <input type="checkbox"/> Others: _____
<input type="checkbox"/> Club & Society <input type="checkbox"/> Exempt Private Co. <input type="checkbox"/> Foreign Company	<input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Non-Profit <input type="checkbox"/> Trust Entity Others: _____		

1.1 Account Crediting Information

Bank Name: <input type="checkbox"/> DBS / POSB <input type="checkbox"/> UOB <input type="checkbox"/> OCBC <input type="checkbox"/> Other Bank*: _____ <small>Only applicable to e-commerce merchants (eNETS)</small>	Account Name: <input type="checkbox"/> Same as Registered Name in Part 1
Branch Code:	Account Number:

1.2 Billing Information

Contact Person:	Office:	Mobile:
Mailing Address:	Email Address:	
Postal Code:	Authorized to receive communication from NETS and to communicate customer information to NETS for all accounts under the same company. NETS will send written communication to the address provided in the billing information.	

1.3 Merchant Portal (Previously known as MerchantConnect)

Email address: <input type="checkbox"/> Same as above	Mobile: <input type="checkbox"/> Same as above
Authorized to receive welcome email to access MerchantConnect Portal. Receive a One-Time-Password sent via SMS to this mobile number.	

What is Merchant Portal? An online portal for NETS merchants to view daily transactions, settlements, reports, invoices and more. Website: <https://merchantconnect.nets.com.sg>

1.4 Ultimate Beneficial Owner (UBO) declaration (NEW customers to NETS please complete page 4) Completed

All information is required unless stated.

2. ONLY FOR NON CORPORATE CUSTOMER (Please continue with 1.1)

Name (as per ID):	NRIC / ID Number:	Date of Birth:
Trading Name: (Max 25 characters including spaces)	License Number:	
Business Activity: (Please describe your business activity)	Occupation: <input type="checkbox"/> Hawkers <input type="checkbox"/> Others: _____	Estimated Annual Income: <input type="checkbox"/> Below \$50,000 <input type="checkbox"/> \$50,001 to \$100,000 <input type="checkbox"/> More than \$100,000
Nationality: <input type="checkbox"/> Singaporean <input type="checkbox"/> Others: _____	Country of Birth: <input type="checkbox"/> Singaporean <input type="checkbox"/> Others: _____	Country of ID Issuance: <input type="checkbox"/> Singaporean <input type="checkbox"/> Others: _____

3. CYBER SECURITY DECLARATION (Applicable for eNETS / NETS Click / NETS Online QR Only)

a. Any successful cyber security attacks over the past 1 year?
 Yes. Have all action plans to address the vulnerability or weakness related to the cyber-attack been implemented? _____
 No. Please elaborate if these vulnerabilities or weakness in your company's systems will impact NETS API (s). _____

b. Is there a process (e.g. VAPT) to manage cyber security risk that may impact NETS API (s)? Yes No

I / We confirm that I/we have read and understood and that I/we agree that I/we am/are bound by the Terms and Conditions For Merchant ('Merchant T&Cs') (a copy of which is available on www.nets.com.sg, and which we have extracted and read, and all such amendments thereto NETS may stipulate from time to time), any terms and conditions in this Application Form, the Price Guide, and all such amendments thereto as NETS may stipulate from time to time, by completing and submitting this application, and its acceptance by NETS.

For avoidance of doubt, we recognise and agree that our signature will not appear on the Merchant T&Cs or the Price Guide or on every page of the Merchant Application, but that we are nevertheless bound by all those to the extent that I/we have completed and submitted this application and it is accepted by NETS.

In the event that I/we have currently signed up for some or all of the services in this application form, then I/we agree that I/we shall be bound by the Merchant T&Cs, any terms and conditions in this Application Form and the Price Guide and all such amendments thereto as NETS may stipulate from time to time, with respect to all services currently being provided by NETS and all services that have been selected in this form will be provided by NETS in the future.

I/We hereby consent to the disclosure of all information pertaining to my/our accounts maintained with my/our Bank (stated in this application) by my/our Bank to NETS. We hereby apply to participate in the selected service(s) applied for in this Application Form. We understand and agree that we can apply for such services as are listed from time to time as we choose to, but that at all times we will nevertheless be bound by all relevant terms and conditions.

By submitting this form and signing hereunder, I/We confirm that I/We are authorized to act on behalf of the customer in any dealings with NETS, and that the personal data submitted is true and accurate and that I consent to the collection, use, disclosure and sharing of this data by NETS for purposes reasonably required to process my application as set out in NETS' Data Protection Policy <https://www.nets.com.sg/policy/data-protection/>. Full T&Cs can be found at www.nets.com.sg

Name:	Name:	Name:
Designation:	Designation:	Designation:
NRIC:	NRIC:	NRIC:
Date of Birth:	Date of Birth:	Date of Birth:
Residential Address of Signee:	Residential Address of Signee:	Residential Address of Signee:
Signature: (Authorized signee of the company)	Signature: (Authorized signee of the company)	Signature: (Authorized signee of the company)

FOR BANK VERIFICATION

Name:	Bank Stamp:	Signature:
Designation:		
Date:		
Without responsibility on the part of the Bank or the signing officer, we confirm that the signature / other particulars agree with that contained in our files		

Stored Value Facilities (FlashPay, CashCard & Prepaid) & Foreign issued Card(s) and wallets will not be accepted by NETS' Devices for the following Product Offering & Segment category – Charity, Money Changer, and Remittance.

TERMINAL / QR IMPLEMENTATION FORM



Program Implementation Form (PIF) - A

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4. APPLICATION FOR NETS TERMINAL(S) (Fill in by Applicant)

Number of Terminal(s) required: _____ Type of Terminal:

Wired via Phone Line Self-Service Kiosk Wired Via LAN Non Mobile Wireless Unattended / Vending

Others: _____

4.1 Terminal Installation Details

Outlet Address: _____

Contact Person: _____ Office Number: _____ Mobile Number: _____

Select the Mode of Installation

Self-Collect at NETS Office Install by NETS (\$50 per location plus \$10 admin fee per terminal)

Collection Date:

Installation Date:

Installation Address (If different from outlet address): _____

Installation Time: 9am-12pm 12pm-3pm 3pm-6pm

Address: 351 Braddell Road, #01-03, Singapore 579713
Operation Hours: 8:30am – 5:30pm (Monday to Friday)

Select the Mode of Retrieval (For Temporary Terminal Only)

Self-Return at NETS Office Retrieve by NETS (\$50 per location plus \$10 admin fee per terminal)

Return Date:

Retrieval Date:

Retrieval Address (If different from outlet address): _____

Retrieval Time: 9am-12pm 12pm-3pm 3pm-6pm

Address: 351 Braddell Road, #01-03, Singapore 579713
Operation Hours: 8:30am – 5:30pm (Monday to Friday)

Select Billing Arrangement (For Temporary Terminal Only)

\$10 per day + Transaction Fee \$120 per month + Transaction Fee

4.2 Application for NETS Terminal(s) with Credit Card Acceptance

Select the Payment Scheme(s):

VISA / MASTER JCB AMEX UnionPay International

Payment for collaterals:

Amount: _____ (No cash payment)

Please refer to the price guide for the transaction fees.

Bank Transfer to DBS Account: 001-024-6500 Cheque Payable to NETS

How to Determine the amount for the collateral payment?
The Amount is based on the following calculations: Estimated monthly credit card sales volume x 6 months x 15%. If estimation amount falls below actual sales, merchant has to top up the balance for the collateral payment.

4.3 Application for NETS Terminal(s) with Overseas Wallets and Foreign Cards Payment Acceptance

Select the Payment Scheme(s): _____ Please refer to the price guide for transaction fees.

China – WeChat Malaysia – MyDebit Indonesia – BCA India – RuPay and BHIM China – Alipay+

If others please specify: _____

4.4 Value Added Service

Digital Receipt (Applicable to selected terminal models only) Integrated POS Solution: _____ Others: _____

Please refer to price guide for the subscription fees.

4.5 Terminal Configuration Receipt Header

Company Name: (Max 20 characters)

Location: (Max 13 characters)

Receipt Sub-header: (Max 20 characters)

5. APPLICATION FOR SGQR (Note: Trading name indicated in Part 1 will be displayed on SGQR label)

Create new SGQR Label(s) Number of SGQR Label(s) required: _____ SGQR ID (For existing SGQR merchant): _____

Update existing SGQR Label(s) Note: By default, each SGQR ID is tagged to unique terminal ID. If you require multiple SGQR labels for one terminal, please indicate in the box. Note: The 12 characters SGQR ID can be found at the top right corner of your existing label.

6. APPLICATION FOR simplyNETS

SGQR Label only (Bank wallets – DBS, OCBC, UOB, SCB, WeChat Pay and overseas wallets)

SGQR Label and Terminal (Bank wallets plus NETS, AMEX, BCA, MasterCard, Visa JCB, UPI)

7. APPLICATION FOR Direct Acquiring

Relationship with Visa/MasterCard:

New (or not accept any Visa/MasterCard payment in the past 12 months)

Existing

Domestic Transaction MDR*: _____
*For SMP merchant, the rate of 2.99% shall apply upon the non-satisfaction of the SMP Eligibility Criteria in the Merchant T&Cs.

Foreign Transaction MDR: _____

Annual sales turnover (all inclusive): \$ _____

Number of outlet(s): _____

Applicant's Signature: _____

FOR INTERNAL USE																																																																																																																																														
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MERCHANT'S DECLARATIONS

In order to comply with our regulatory obligations, we are required to identify the Beneficial Owner(s) and Politically Exposed Person(s) of every application. If you have any questions or require assistance completing this declaration form, please contact your Sales Representative.

Please ensure that all the fields on this declaration form are completed in their entirety.

Declaration of Beneficial Owners

Beneficial Owner means the natural person who ultimately owns or controls the customer or the natural person on whose behalf a transaction is conducted or business relations are established, and includes any person who exercises ultimate effective control over a legal person or legal arrangement in the course of carrying on its business of providing a specified payment service

Please select one box:

I/We declare that there is no other Beneficial Owner(s) that is not identified in the ACRA's Business Profile Information/Certificate of Incumbency. (We reserve the right to request for additional documentation)

I/We declare that the beneficial owner(s), i.e. natural person(s) who ultimately own(s) or effectively control(s) the Merchant (regardless of shareholding), and the percentage shares held by the beneficial owner(s) of the Merchant, are as follows (Please complete the table below):

Details of the Beneficial Owner(s) (Copies of the IC will be required)

Name	NRIC/ID Number	Date of Birth	Residential Address	Nationality	Shareholding (%)

Declaration of Politically Exposed Person

A Politically Exposed Person (PEP) is an individual who is, or has been entrusted with prominent public functions whether in Singapore, a foreign country or an international organization. Prominent public function includes the roles held by head of state, a head of government, government ministers, senior civil or public servants, senior judicial or military officials, senior executives of state owned corporations, senior political party officials, members of the legislature, and senior management of international organizations.

If you, or the Beneficial Owner, are a PEP or related to a PEP, you must disclose this information (Please complete the table below). Otherwise, please indicate N.A. in the table.

Details of Politically Exposed Person(s)

Name	Title of PEP/Relationship to PEP