

NETS Prepaid Card

The latest payment card for public transport travel and everyday expenses

- Download NETS App to view card balance, transaction history and perform top-up
- Accepted at all NETS retail points and on public buses and trains (compatible with SimplyGo)
- Lock your card to prevent fraud and misuse if card is misplaced

	NETS Prepaid Card	NETS FlashPay
Card features		
Card validity + balance refund grace period	5 years + 12 months	7 years + 2 years
Travel on public buses and trains, and retail usage	✓	✓
View card balance and transaction history via NETS App	✓	✓
Top up via NETS App [^]	✓	✓
[^] Top-up convenience fee (\$0.50) is waived for selected local issued credit/ debit cards	Can be topped up without presence of physical card	✓
Top up at transit self-help ticketing machines (General Ticketing Machines, TransitLink Kiosks, Assisted Service Kiosks, Top-Up Kiosks), TransitLink Ticket Offices, local bank ATMs, NETS Top-up Machines, and convenience stores* <i>*A service fee may be chargeable</i>	✗	✓
Set spending limits and notification alerts via NETS App	✓	✗
Link multiple cards to a single NETS Account on NETS App	✓	✗
Lock card when it is lost/ misplaced	✓	✗
Refund for lost/ misplaced cards via NETS App to local bank account	✓	✗
Refunds via TransitLink Ticket Offices, local bank ATMs* for cards expired less than 90 days, via bank tellers (DBS and OCBC) for cards expired more than 90 days and up to 2 years <i>*UOB ATMs are able to refund cards expired up to 2 years</i>	✗	✓
Where to purchase card		
TransitLink Ticket Offices	✓	✗
Information to note for public transport travel		
View fare and card balance on MRT fare gate/ card reader on buses	✗	✓
Minimum travel value* <i>*For NETS Prepaid Card, \$3 will be reserved from your card balance if you have less than \$15 in balance so as to ensure you have sufficient funds for public transport</i>	Ensure at least \$3 card balance for public transport travel	
Card unblocking for public transport travel, if card balance falls below minimum travel value	15 minutes wait after top-up and tapping card at fare gate/bus reader	Immediate after top-up
Deduction of public transport fares	4th day after travel, lump-sum of entire day's trip	Immediate after each trip, individual trip fares are displayed
Faulty Card Replacement	Via email NETS at info@nets.com.sg	Any TransitLink Ticket Offices