

## Frequently Asked Questions

### NETS Motoring Card Lucky Draw Campaign

(8 November 2021 – 31 October 2022)

#### 1. How do I qualify for this campaign?

This Lucky Draw campaign is open to existing and new NETS Motoring Cardholders. Cardholders must register for the Lucky Draw and top up their NETS Motoring Card within the Campaign Period to qualify for the Lucky Draw. To register for the Lucky Draw, Cardholders must submit their contact details and NETS Motoring Card CAN ID as well as agree to the terms and condition of the Lucky Draw. Top-ups prior to the start of the Campaign Period and after will not earn any Lucky Draw chances.

- a. For every S\$20 top-up from 8 November 2021 to 30 April 2022, Cardholders will earn 10 Lucky Draw chances.
- b. For every S\$20 top-up from 1 May 2022 to 31 October 2022, Cardholder will earn 1 Lucky Draw chance

#### 2. If I top up \$100 in November 2021 and \$100 in May 2022, how many lucky draw chances will I receive?

You will receive 50 chances for November 2021 top-up and five (5) chances for May 2022 top-up.

#### 3. If I only register for the Lucky Draw in May 2022 or any time after the campaign have started, will my previous top-ups be eligible for any lucky draw chances?

As long as you have been using and topping up the NETS Motoring Card registered for the Lucky Draw since 8 November 2021, all your top-ups will be eligible for lucky draw chances.

#### 4. What are the lucky draw prizes?

There will be only one (1) prize – a brand new, fully electric MG ZS EV

##### EXCLUDING:

- Certificate of Entitlement (COE)
- Vehicle Emissions Scheme (VES) surcharge, if applicable
- Servicing Program
- Motor Vehicle Insurance
- Road Tax
- IU Installation
- Number Plates
- Goods and Services Tax (GST)
- Registration fee
- Any additional fittings, fixtures and accessories other than those provided by Eurokars EV in its sole discretion
- Other incidentals, etc

#### **5. When is the draw date and where will the draw be held?**

NETS will conduct the draw at its office premise (351 Braddell Road, Singapore 579713) within one month after the end of the campaign period and will publish the name of the winner on the NETS website ([www.nets.com.sg](http://www.nets.com.sg)).

#### **6. When will I receive my prize?**

Once the winner of the prize car is drawn, NETS will contact the winner through phone call, SMS, WhatsApp or email. The winner will have to claim the prize car within 2 months after the draw date.

#### **7. Will there be any fees or charges in connection with the prize car?**

Prior to claiming and taking delivery of the prize car, the winner will need to pay an **administrative fee of S\$2,000** or such other prevailing amount for the COE bidding and registration of the prize car on behalf of the winner. This administrative fee is in addition to the **payment of the COE bidding deposit of S\$10,000** (or such amount as may be applicable at the relevant time), including applicable GST. The winner shall bear the cost of other excluded items as listed above in point 4.

#### **8. Will I be allowed to trade-in, sell or exchange the prize car for another car model?**

The prize car shall not be exchangeable for cash or any other item or assignable by winner to any other party. The winner shall not be entitled to trade-in or sell the prize car for the purchase of another vehicle from Eurokars EV or any of Eurokars EV's related corporations. The colour of the prize car shall be determined by Eurokars EV at its sole discretion, subject to stock availability.

#### **9. What kind of personal information will be used for the purpose of the Lucky Draw?**

Your full name and/or partially masked contact information (e.g. mobile number, email address) may be used for the purpose of verifying your identity and contacting you to claim the prize, as well as for publishing the result.

#### **10. Where can I get more information about the Lucky Draw?**

For the full terms and conditions, please view the Terms & Conditions page, or visit [www.nets.com.sg/netsmotoringcardluckydraw](http://www.nets.com.sg/netsmotoringcardluckydraw) for further information.

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