



**Frequently Asked Questions
Food Republic x NETS Lucky Draw
(1st September – 30th November 2021)**

1. How do I qualify for this promotion?

- a. From 1st September – 30th November 2021, simply spend a minimum of \$6 in a single receipt, with your DBS/POSB, HSBC, Maybank, OCBC, Standard Chartered or UOB NETS bank card to qualify for the promotion.
- b. From 1st September – 30th November 2021, simply scan the NETS QR code and make a minimum transaction of \$6, via Participating Bank Mobile Applications (including NETSPay, DBS PayLah, DBS digibank mobile app, POSB digibank mobile app, UOB Mighty, OCBC PayAnyone and Standard Chartered Mobile Banking App) to qualify for the promotion.

2. If I spent \$12 in at Food Republic's stall, how many chances can I get?

You will receive one (1) chance.

3. If I spent \$12 at Food Republic's stall A and \$6 at stall B, how many chances can I get?

You will receive two (2) chances. One (1) chance from the stall A and one (1) chance from stall B respectively.

4. Which are the participating merchants?

Please visit <https://www.nets.com.sg/foodrepublic> for list of participating merchants.

5. What are the prizes for the lucky draw?

Lucky winners will receive cash reward between \$80 and \$6,800!

- a. Grand Prize: \$6,800 x 1 winner
- b. Second Prize: \$2,800 x 1 winner
- c. Third Prize: \$1,800 x 1 winner
- d. Consolation Prizes: \$80 x 68 winners

6. How many winners will there be?

There will be 71 winners.

7. Can I win more than once?

No, each Food Republic customer will only be entitled to one prize.

8. When is the lucky draw date and where will the draw be held?

The draws will be held on 8th November 2021 at the NETS office at 351 Braddell Road Singapore 579713.



9. How will I know if I am one of the winners?

The participating bank or NETS will notify you if you are one of the lucky winners. The list of winners will also be published on NETS website by 8th December 2021.

10. When will I receive my prize?

You will receive your cash reward average of 3 months from date of draw.

11. What to do if I am one of the winners?

Upon successful verification of your entry, you will be required to sign the Redemption form which we will mail to you.

12. How do I submit the redemption form?

Upon completing the redemption form, you can either email the form to Marketing@NETS.com.sg or mail to our NETS customer service at 351 Braddell Road #01-00 Singapore 579713.

13. What is the final date of the redemption form submission?

Winners need to submit the redemption form by 31st December 2021.

14. What happen if I have miss the deadline to submit the redemption form?

We will not be able to entertain any requests to redeem the prizes outside of this period.

All unredeemed prizes will be forfeited and donated to charity.

15. How do I know if my redemption letter is received?

You will receive an acknowledgment email reply by NETS.

16. I have submitted the redemption form. But I'm still waiting for my cash reward? What should I do?

It usually takes an average of 1 calendar months from the date of acknowledgment of the Redemption Form you have submitted to us.

Alternatively, you can check your cash reward crediting under fulfilment status in our promotion page <https://www.nets.com.sg/foodrepublic>

17. I do not wish to participate in the lucky draw. What should I do?

You may opt out of the Food Republic x NETS Lucky Draw by emailing to marketing@nets.com.sg with your full name, email address, contact number and bank name before 30th November 2021.



18. What kind of personal information will be used for the purpose of the Lucky Draw?

Your full name and/or partially masked contact information (e.g. mobile number, email address, mailing address) may be used for the purpose of verifying your identity and contacting you to claim the prizes, as well as for publishing the results.

19. Who is the organiser of the Lucky Draw?

Network for Electronic Transfers (Singapore) Pte Ltd (NETS) is the organiser of the Lucky Draw. The NETS' office is located at 351 Braddell Road #01-00 Singapore 579713.

20. Where can I get more information about the Lucky Draw?

For the full terms and conditions, please view the Terms & Conditions page, or visit <https://www.nets.com.sg/foodrepublic> for further information.

Updated – 19-07-2021