

***Quick guide to
processing
transactions on
NETS terminals
(Android Terminal)***

Table of contents

Introduction to NETS products	1
Logon/NETS Settlement	2
NETS ATM Card / NETS Contactless ATM Cards / NETS FlashPay	3
Overseas Cards	4
NETS QR	5
Overseas Wallet	6
Credit Cards	7
Credit Card Settlement/Report	10

Introduction to NETS products

NETS

NETS ATM Cards

NETS bank cards are equipped with a chip to accept PIN-based payment.

Cardholders can enjoy the ease and security of paying with their PIN access at over 100,000 acceptance points in Singapore including major retailers, food courts, hawker centres, convenience stores and supermarkets.

Payments are subjected to daily withdrawal limit set by cardholders for their bank account.

NETS Contactless ATM Cards

The next generation NETS bank cards are equipped with a contactless chip that allows cardholders to make payment with a tap on the terminal.

For payments above \$100, cardholders are still required to key in their PIN.

Look out for
**NETS contactless
icon on the card**



NETS QR

Users of banking payment apps can make payments by scanning a static SG QR or any static/dynamic/online QR codes that are generated by NETS and displayed at merchant stores/channels and even at hawker centres.

NETS FlashPay

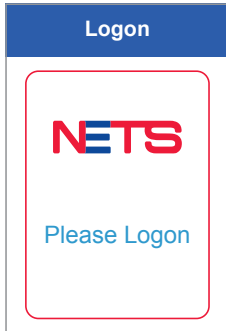
NETS FlashPay is a stored value card with contactless function. Cardholders can make payments for their transportation, retail, F&B and motoring needs.

Look out for
**NETS FlashPay
icon on the card**



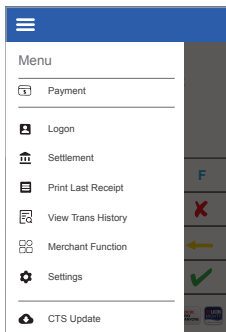
Logon/NETS Settlement


Logon

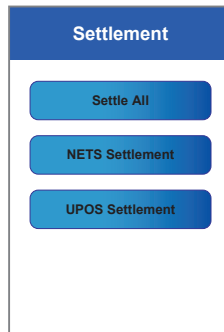


1. Select **Please Logon**

Settlement

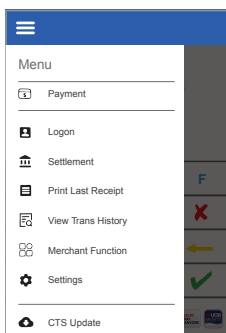



1. Select **Menu Icon**
 (Located top left corner)
2. Select **Settlement**

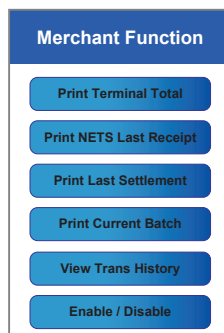


3. Select the type of settlement required

Reprint settlement receipt



1. Select **Menu Icon**
 (Located top left corner)
2. Select **Merchant Function**



3. Scroll and press **Print Last Settlement**

NETS ATM Card / NETS Contactless ATM Cards / NETS FlashPay

Purchase transaction

Please Enter Purchase Amount

\$10.00

1	2	3	F
4	5	6	X
7	8	9	←
00	0	.	✓

Other Payment

SELECT HOW TO PAY BY: NETS, NETS QR, NETS CONTACTLESS, NETS FLASHPAY

1. Enter **purchase amount** on the terminal
2. Select **payment mode**



Purchase \$10.00

Approved

Amount paid: \$10.00

NETS

5. Wait for APPROVED notification as confirmation of payment

Purchase \$10.00

Tap

Tap / Insert NETS card on the reader

Select to pay by NETS QR

3. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot

Purchase \$10.00

Would you like a receipt?

4

NO YES

6. Select **NO** to skip print duplicate receipt

Purchase \$10.00

Please Enter PIN

****_

9	0	8	CANCEL
7	6	2	CLEAR
3	1	4	OK
	5		

4. If terminal prompts for PIN, ask customer to **enter PIN** on the terminal and press **OK**

Overseas Cards

(MyDebit, BCA, RuPay)*

Purchase transaction

Please Enter Purchase Amount

\$10.00

1	2	3	F
4	5	6	X
7	8	9	←
00	0	.	✓

Other Payment

SELECT PAY BY

NETS

NETS QR

NETS

1. Enter **purchase amount** on the terminal
2. Select **Other Payment**



Purchase \$10.00

Select Payment Mode

NETS	CREDIT CARD
OVERSEAS CARD	

3. Select payment scheme



Purchase \$10.00

Select Payment Mode

MyDebit	RuPay
BCA	
	Back

4. Select **overseas card scheme**

Purchase \$10.00

Tap

Tap / Insert card on the reader

Select to pay by

NETS QR

NETS

5. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot

Purchase \$10.00

Approved

Amount paid: \$10.00

6. Wait for APPROVED notification as confirmation of payment

Purchase \$10.00

Would you like a receipt?

4

NO YES

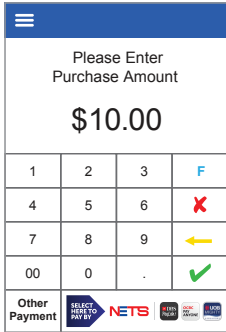
7. Select **NO** to skip print duplicate receipt

*These are examples of Overseas Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

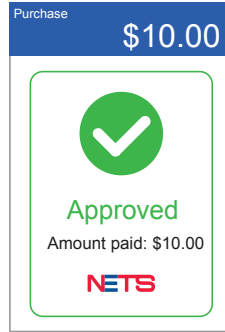
Contactless payment only available on MyDebit Card.

NETS QR

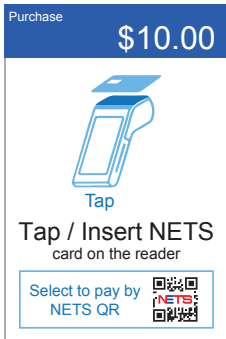
Purchase transaction



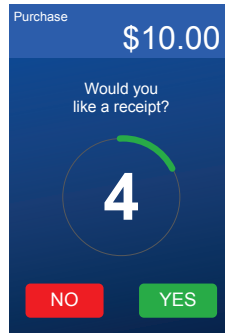
1. Enter **purchase amount** on the terminal
2. Select **payment mode**



6. Wait for **APPROVED** notification as confirmation of payment



3. Click on "Select to pay by NETS QR"
4. Wait for NETS QR code to be displayed on the terminal screen



7. Select **NO** to skip print duplicate receipt

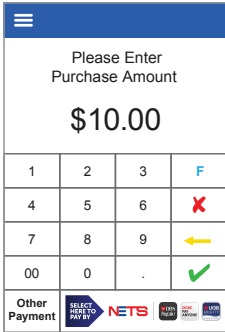


5. Ask customer to **scan NETS QR code**

Overseas Wallet

(Example: WeChat Pay)*

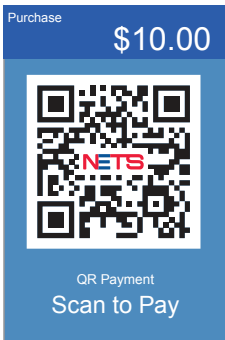
Purchase transaction



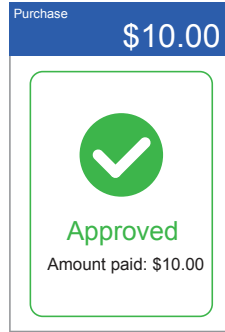
1. Enter **purchase amount** on the terminal
2. Select **payment mode**



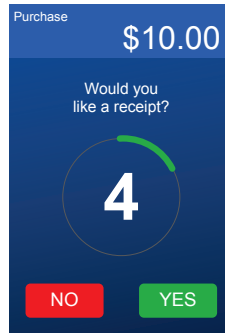
3. Click on "Select to pay by NETS QR"
4. Wait for NETS QR code to be displayed on the terminal screen



5. Ask customer to **scan NETS QR code**



6. Wait for **APPROVED** notification as confirmation of payment



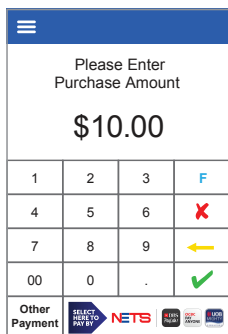
7. Select **NO** to skip print duplicate receipt

*This is an example of an Overseas Wallet scheme. Highlighted scheme is non-exhaustive. Only applicable to merchants accepting Overseas Wallet scheme.

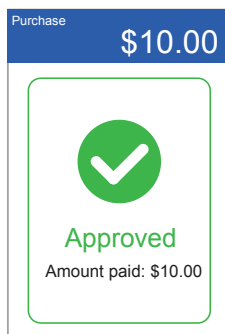
Credit Cards

(Visa, Mastercard, UnionPay, American Express, JCB)*

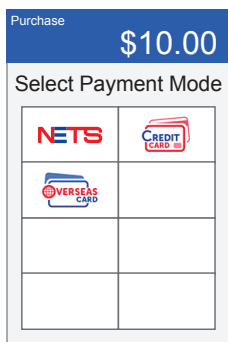
Purchase transaction



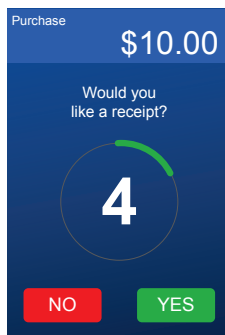
1. Enter **purchase amount** on the terminal
2. Select **Other Payment**



5. Wait for APPROVED notification as confirmation of payment



3. Select payment scheme



6. Select **NO** to skip print duplicate receipt



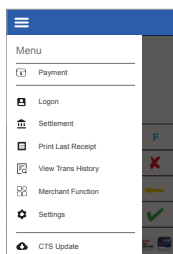
4. To make payment, ask customer to **tap card/ smartphone on terminal**, or insert card into the terminal slot


*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.

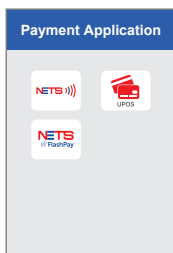
Credit Cards

(Visa, Mastercard, UnionPay, American Express, JCB)*

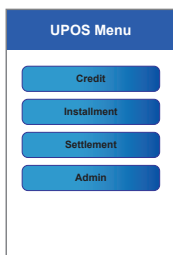
Void transaction



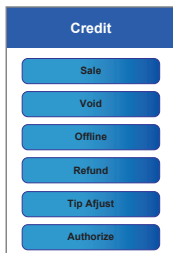
1. Select **Menu Icon**  (Located top left corner)
2. Select **Payment**



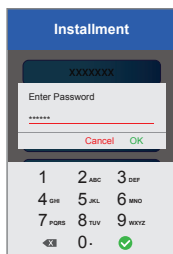
3. Select 



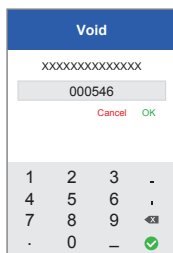
4. Select 



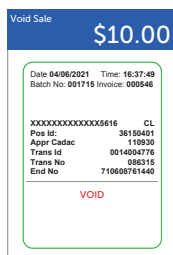
5. Select 



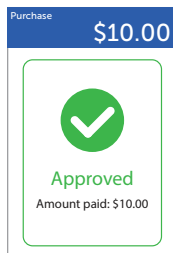
6. **Enter Password** and press 



7. **Enter Invoice number** and press 



8. Press **VOID** to void amount

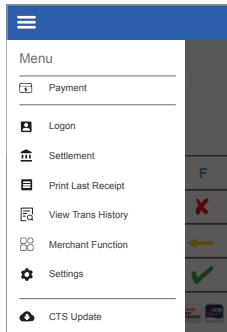



9. Wait for **APPROVED** screen to confirm void transaction

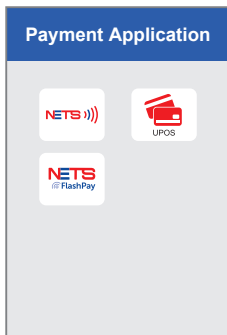
*These are examples of Credit Card schemes. Highlighted schemes are non-exhaustive. Only applicable to merchants accepting Credit Card schemes.


Credit Card Settlement/Report

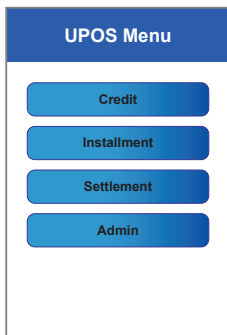
Settlement



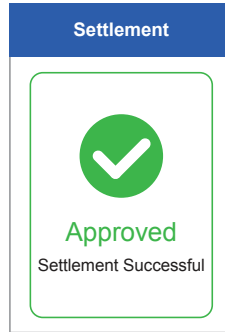
1. Select **Menu Icon**  (Located top left corner)
2. Select **Payment**



3. Select 



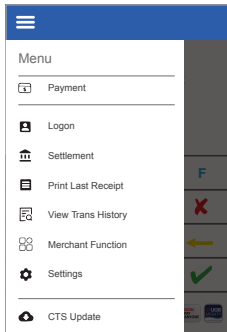
4. Select 




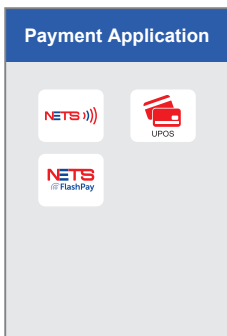
5. Wait for APPROVED notification


Credit Card Settlement/Report

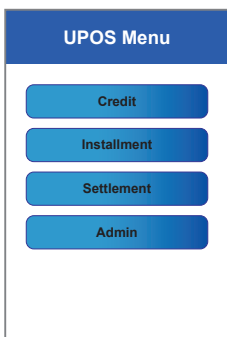
Detail/Summary report



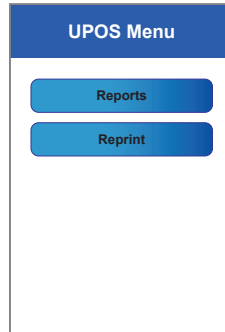
1. Select **Menu Icon**  (Located top left corner)
2. Select **Payment**



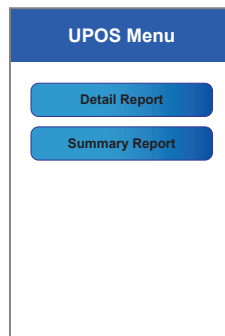
3. Select 





4. Select 



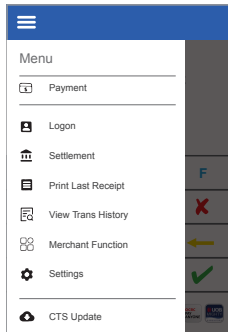
5. Select 




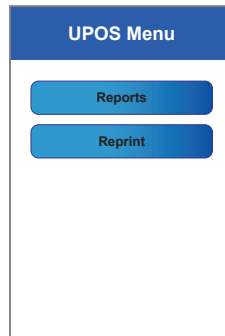
6. Select  **Detail Report**
- or  **Summary Report**

Credit Card Settlement/Report

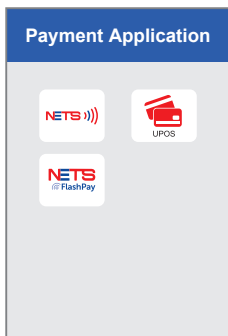
Reprint last settlement or receipt



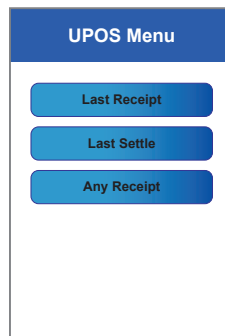
1. Select **Menu Icon**  (Located top left corner)
2. Select **Payment**



5. Select



3. Select 



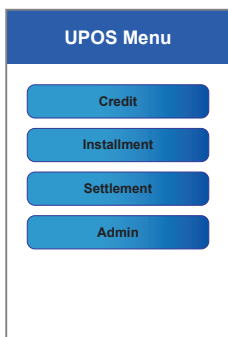
6. Select



OR



OR



4. Select 

**Network for Electronic Transfers
(Singapore) Pte Ltd**

298 Tiong Bahru Road, #06-01/06 Central Plaza,
Singapore 168730

24-Hour NETS Sales & Customer Service

Hotline: 6274 1212 | Email: info@nets.com.sg