



**Frequently Asked Questions
NETS Hawker Incentive Programme
(11^h June – 31st July 2021)**

Consumers

1. Do I get any cash bonus when I use NETS to pay for my food?

No, the cash bonus goes directly to the stall owners/hawkers to help support them.

2. How can I help the stall owners/hawkers?

By paying with NETS for your food when you buy your meals at the stalls.

3. Which NETS cards should I use to support the stall owners/hawkers through this programme?

ATM or debit cards issued by the participating banks in Singapore below.

DBS

POSB

OCBC

UOB

HSBC

Maybank

Standard Chartered

4. Which QR Payment platform should I use to support the stall owners/hawkers through this programme?

You can scan to pay via the participating banks' mobile apps (including NETSPay, DBS PayLah, DBS digibank mobile app, POSB digibank mobile app, UOB Mighty, OCBC PayAnyone and Standard Chartered Mobile Banking App)

5. Which stall owners/hawkers can I support through NETS?

Please refer to the list of participating merchants. www.nets.com.sg/netsforsghawker

Hawkers

1. How do I qualify for this programme?

For every 10 transactions made by NETS ATM Cards issued by the participating banks (which consist of DBS, POSB, HSBC, OCBC, Maybank, Standard Chartered, UOB) including NETS FlashPay or QR Payment made only via participating banks' mobile apps including NETSPay app, you will qualify to receive \$3/- cash rebate. The cash bonus is capped at \$15 per day.

2. If I received 30 NETS transactions per day, how much cash bonus can I get?

You will receive \$9/- per day.

3. If I received 100 NETS transactions per day, how much cash bonus can I get?

You will receive \$15/- per day as the maximum bonus is capped at \$15/- per day

4. If I received 100 NETS transactions throughout the entire programme period, how much cash bonus can I get?

Computation of the bonus is done on a daily from 00:00 hrs – 11:59 hrs and not an accumulation of the number of transactions throughout the programme period. NETS will determine the final cash bonus amount. A one-time cash bonus will be credited into your receiving account in NETS' records.

5. Which are the participating merchants?

Any physical store classified under the food and beverage sector, falling within the Singapore Standard Industrial Classification (SSIC) description of canteens, hawkers, food courts, coffee shops, eating houses (with mainly food and beverage income), stalls selling cooked food and prepared drinks in Singapore that accepts NETS payment.

6. Which NETS cards should I accept to qualify for this programme?

ATM or debit cards issued by the participating banks in Singapore below.

DBS

POSB

OCBC

UOB

HSBC

Maybank

Standard Chartered

7. Which QR Payments should I accept to qualify for this programme?

NETS QR payment made only via participating banks' mobile apps (including NETSPay, DBS PayLah, DBS digibank mobile app, POSB digibank mobile app, UOB Mighty, OCBC PayAnyone and Standard Chartered Mobile Banking App)

8. What is the cash bonus?

Cash Bonus is in Singapore dollar and is capped at a maximum of \$15/- per day for every 10 transactions, per merchant, with a maximum of \$765/- per merchant for the entire programme.

9. How can I check my daily transactions?

To check your daily transactions, please log into your NETSBiz app or visit <https://www.nets.com.sg/business/retail-solutions/sgqr-stickers/> for more information.

10. What would be the minimum amount for each transaction in order for the transaction to be eligible for the cash bonus?

There is no minimum transaction amount; however, NETS reserves the rights to disqualify any abnormal or suspicious transaction.

11. When will I receive my cash bonus?

Upon successful verification by NETS and subject to your compliance with any instructions specified by NETS, you will receive a one-time cash bonus via Bank Transfer of the total cash bonus qualified no more than two (2) months from date of the end of the Programme.

12. Who is the organiser of the programme?

Network for Electronic Transfers (Singapore) Pte Ltd (NETS) is the organiser of the Hawker Incentive programme. The NETS' office is located at 298 Tiong Bahru #06-01/06 Central Plaza Singapore 168730.

13. Where can I get more information about the programme?

For the full terms and conditions, please view the Terms & Conditions page, or visit www.nets.com.sg/netsforsghawker for further information.

Updated 01-07-2021