



Roadside Assistance Concierge Service FAQ

How do I sign up?

You will be required to be a vCashCard user before you can sign up for Roadside Assistance Concierge service provided by HL Assurance. Please visit <https://vcashcard.nets.com.sg/> to create an account.

What is login ID?

Upon successful sign up of vCashCard account, a login ID will be created. Please use the same login ID during the registration of Roadside Assistance Concierge Service.

How can I enjoy Roadside Assistance Concierge Service?

A dedicated support hotline will be provided upon registration of the service to assist in Malaysia.