

## Frequently Asked Questions

### NETS Virtual CashCard Referral Program


#### 1. Who can participate in the NETS vCashCard Referral Program?


The NETS vCashCard referral program is open to ALL new and existing NETS vCashCard users during the promotional period.

#### 2. When is your promotional period?

The promotion is valid for the first 50,000 successful referrals from 7<sup>th</sup> September 2016 till 30<sup>th</sup> June 2017 on a first come first serve basis.

#### 3. How do I participate in the NETS vCashCard Referral Program?

To participate, you simply need to log in to your existing NETS vCashCard account via **NETS vCashCard App**  or **vCashCard.nets.com.sg**.

On your **NETS vCashCard App**, click on the gift  icon located on the top right corner of your account summary page and you may start sharing your referral link instantly via SMS, WhatsApp, Facebook or Email.

If you log in via **vCashCard.nets.com.sg**, click on the 'Refer now' banner located on your account summary page and you may start sharing your referral link via Facebook or Email.

#### 4. If I'm an existing NETS vCashCard user, how many referees (new users) can I introduce to this referral program?

The referrer will be rewarded up to a maximum of 15 referees which is equivalent to a maximum sum of \$75 in your NETS vCashCard account.

#### 5. What are the requirements for the referral to be successful?

To qualify, the **Referrer** (you) must possess a valid NETS vCashCard account with at least one active vehicle registered. Kindly ensure your registered vehicle do not have the following status 1) Termination in progress 2) Terminated 3) Negative Balance.

The **Referee** (your friends) needs to register a new NETS vCashCard account together with a new vehicle that is not an existing or terminated NETS vCashCard vehicle and perform a first successful top-up of \$50.

**6. If I have more than 1 vehicle registered, which vehicle will be credited with the referral rewards?**

For the referrer, you will be asked to select the vehicle before sharing your referral link for the first time. It cannot be changed once you have selected your vehicle.

For the referee, it will be your first successfully registered vehicle.

**7. What are the rewards for participating in the Referral Program?**

With each successful referral, the NETS vCashCard user (referrer) will earn \$5 in their NETS vCashCard account. Similarly, your friend or family member (referee) who is being introduced will also receive \$3 in their NETS vCashCard account.

**8. If I'm not an existing NETS vCashCard user, how can I benefit from the NETS vCashCard Referral Program?**

To participate, you simply need to sign-up a new NETS vCashCard account and upon successful verification, you may begin referring new friends and benefit from the referral program.

Alternatively, you may approach friends and family members who are currently using NETS vCashCard to send you the referral link.

**9. How do I know whether I have received the NETS vCashCard referral rewards?**

You will receive a SMS notification from NETS upon successful validation of the referrer (you) and referees (your friends and family members).

**10. What can I do with my NETS vCashCard credits?**

The NETS vCashCard credits earned from the referral program can only be used for ERP payments. They are not transferable and not exchangeable for cash.